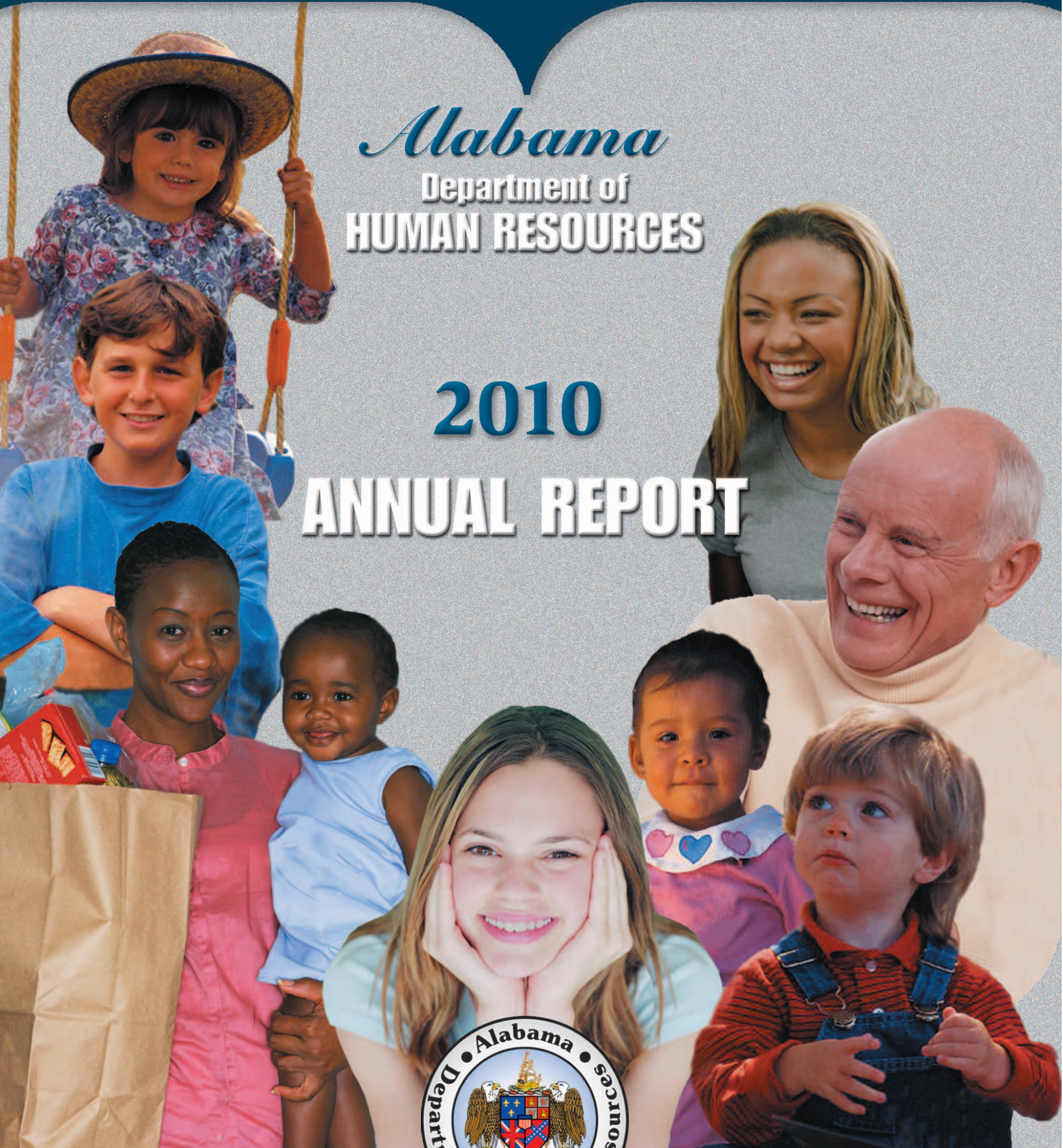
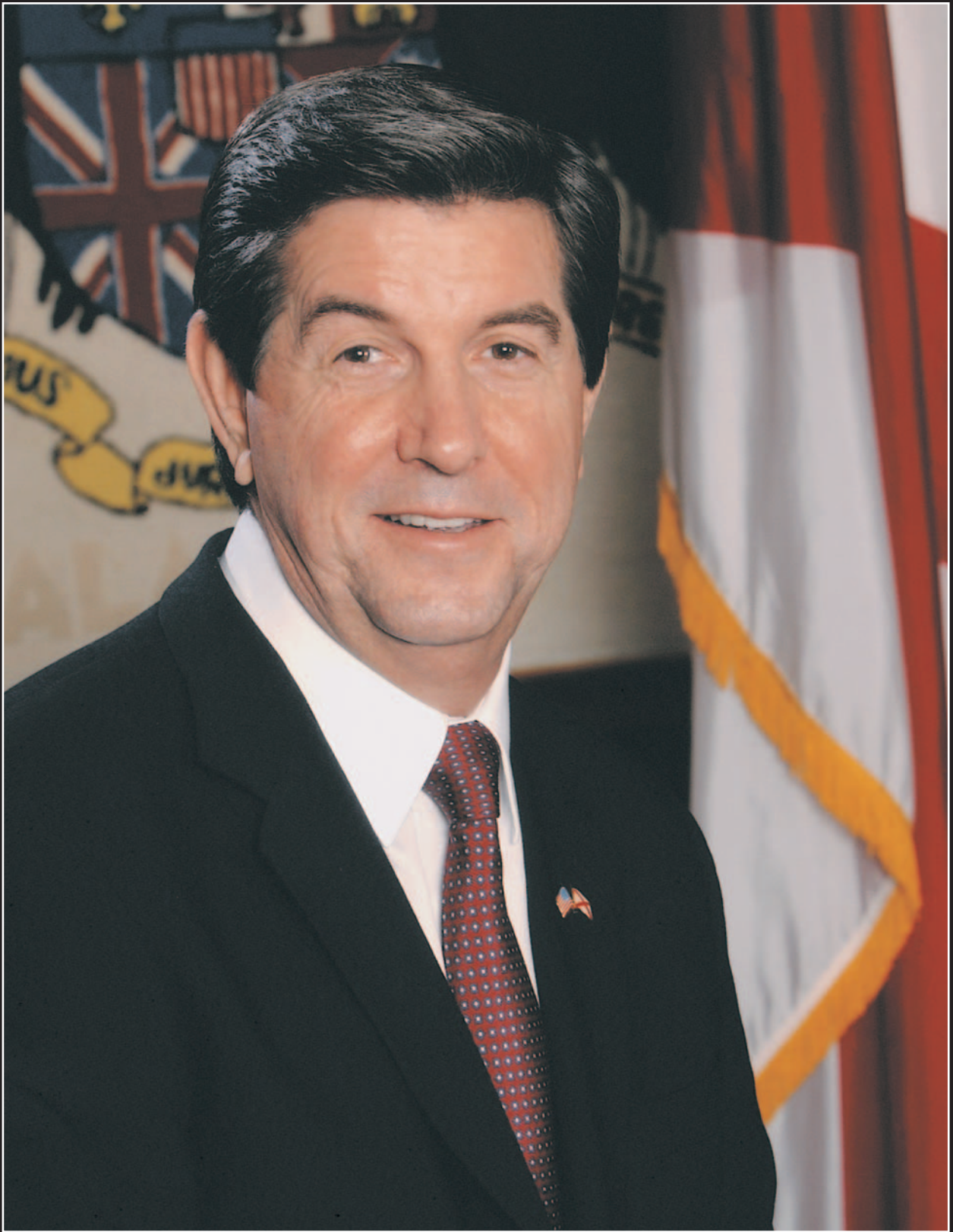


*Alabama*  
Department of  
**HUMAN RESOURCES**

**2010**  
**ANNUAL REPORT**





**Bob Riley**  
*GOVERNOR*  
STATE OF ALABAMA



**BOB RILEY**  
*Governor*

## State of Alabama Department of Human Resources

**S. Gordon Persons Building**

50 Ripley Street

P.O. Box 304000

Montgomery, Alabama 36130-4000

(334) 242-1310

[www.dhr.alabama.gov](http://www.dhr.alabama.gov)



**Nancy T. Buckner**  
*Commissioner*

Dear Governor Riley:

Fiscal Year 2010 saw the development of a great number of partnerships between the Department of Human Resources, other state agencies, and public sector businesses and organizations. Within this Annual Report, you will observe numerous contributions made by DHR's partners. The demonstrated successes of Fiscal Year 2010 would not have been possible without our partners, their dedicated and professional employees, and our extraordinary DHR staff.

One success we celebrated together with you and our partners was the adoption incentive award granted by the U.S. Department of Health and Human Services. The \$1.5 million award, based on the record 676 adoptions finalized by DHR in FY 2009, was the fifth highest adoption incentive award in the nation and will help make permanency a reality for many of Alabama's foster children.

The Subsidized Employment Program (SEP) is another excellent example of what can be accomplished through strong partnerships. The SEP program reimbursed employers who hired Family Assistance recipients and other low-income individuals for 100 percent of gross wages paid to qualified individuals. This program helped almost 3000 Alabama citizens find temporary employment through a cooperative effort between DHR and several state agencies, businesses and organizations.

Another important partnership between agencies played a major role in assisting Alabama's elderly population in applying for food assistance benefits. In FY 2010, the Department of Senior Services entered into an agreement with DHR to assist in outreach efforts by providing applications for the Alabama Elderly Simplified Application Program (AESAP) to low-income elderly citizens. By the close of the fiscal year, AESAP was serving almost 20,000 elderly households that were not previously receiving food assistance benefits.

The Department of Human Resources relies heavily on our many partners to provide critical services to Alabama's citizens in virtually everything we do. Whether licensing daycares, assisting families with securing child support payments, or protecting a child or adult from abuse or neglect, our agency could not provide the critical services Alabama's citizens need without the assistance of our public and private partners.

This Annual Report documents what can be accomplished through cooperative efforts between organizations that share common goals involving the welfare of the citizens of the State of Alabama. The pages within this report demonstrates how highly professional and dedicated DHR staff, with the assistance of partners that support them, met the challenge of providing for the protection, well-being and self-sufficiency of Alabamians throughout Fiscal Year 2010.

With warmest regards,

**Nancy T. Buckner**  
Commissioner



# *Some basic facts about the...*

## **Alabama** *Department of Human Resources*

### **DHR'S MISSION:**

*To Provide for the protection, well-being, and self-sufficiency of children and adults.*

### **HISTORY**

The Alabama Department of Human Resources (DHR) was created in August 1935 to administer programs that were part of the Social Security Act. These programs were developed to help Americans suffering through the financial hardships of the Great Depression. The agency's original name was the Department of Public Welfare. In 1955, it was renamed the Department of Pensions and Security. The current name was adopted in 1986. Some programs have changed over the years. However, the agency's primary goal has always been to help people in need.

### **MAJOR PROGRAMS**

The Department of Human Resources' major programs include Family Services, Food Assistance, Child Support, Child Day Care, Adult Protective Services, and Temporary Assistance for Needy Families (TANF).

### **DIVERSE RESPONSIBILITIES**

The department has some of the most diverse responsibilities of any public or private agency. The agency's number one legal responsibility is to prevent abuse, neglect and exploitation of children and vulnerable adults.

The agency also plays a major role in assisting needy families through administration of the Food Assistance Program and the TANF welfare block grant. Support services are provided to help the families become self-sufficient. Approximately one of every four Alabamians are affected directly or indirectly by DHR programs, services or functions.

### **DEPARTMENT EMPLOYEES**

The agency has about 4,400 State Merit System employees, most of whom work in county DHR offices. Social workers represent the largest category of DHR staff, although a variety of professions are represented within the agency.

### **DHR BOARDS**

DHR operates under the State Board of Human Resources. The Governor, who serves as Board Chairman, appoints the board members who serve six-year terms. The State Board approves major administrative actions, including the appointment of the Commissioner. The Board also approves the agency's operating budget.

The 67 county departments of Human Resources have boards that are appointed by county governments. City governments are involved in the appointment of County Board members in a few populous counties.

### **REVENUES AND EXPENDITURES**

In Fiscal Year 2010, DHR's revenues and expenditures totaled \$1,971,010,393, including more than \$1.23 billion in food assistance benefits. The federal government provided approximately 85% of the agency's funds. Sources of state dollars included the General Fund, the Special Education Trust Fund, whiskey and beer taxes, and other earmarked taxes.

Most of DHR's federal funding comes through the U.S. Department of Agriculture (USDA) and the U.S. Department of Health and Human Services (HHS).



**ALABAMA**

# Department of Human Resources *Annual Report*



**FISCAL YEAR 2010**

*October 1, 2009 - September 30, 2010*

## **DHR STATE BOARD**

**GOVERNOR BOB RILEY**

*Chairman*

**MR. TONY PETELOS**

*Vice-Chair*

**MS. LESLIE D. SANDERS**

*Secretary*

**MS. KATHY SAWYER**

**MS. KELLY OWEN**

**DR. CHARLES R. NASH**

**MS. ELIZABETH C. SMITHART**

**NANCY T. BUCKNER**

*Commissioner*

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*50 Ripley Street • Montgomery, Alabama 36104*

The Alabama Department of Human Resources is an affirmative action/equal opportunity employer. All programs are administered in accordance with the Civil Rights Act of 1964, the Rehabilitation Act of 1973, the Americans with Disabilities Act of 1990, and all other state and federal civil rights laws.



# Family Services



## **\$1.5 MILLION ADOPTION INCENTIVE AWARD Received for Record Number of Adoptions**

In 2010, Alabama received one of the nation's largest federal awards for increasing the number of adoptions of foster children. Alabama received a \$1.5 million adoption incentive award from the U.S. Department of Health and Human Services. Thirty-eight states received an adoption incentive award and only four states are receiving an award larger than Alabama's. The Department of Human Resources will use the funds to support adoption finalizations and help recruit additional foster and adoptive families.

There were over 500 adoptions completed in FY2010 in Alabama through DHR. Combined with the 2008 number (412) and the 2009 number (676), nearly 1,600 adoptions have occurred over the past three years.

---

## **Kinship Guardianship Program to Begin in FY 2011**

DHR's Kinship Guardianship and Subsidy Bill was passed by the State Legislature in 2010. This bill creates an additional permanency option for some of Alabama's foster children. Impetus for a Kinship Guardianship Program came from the passage of the federal Fostering Connections to Success and Increasing Adoptions Act of 2008. The Act enables DHR to implement a Kinship Guardianship Program and subsidy payments. It is effective October 1, 2010 and children should begin entering into Kinship Guardianship arrangements in early 2011.

## *Requirements of the* **Kinship Guardianship Subsidy Program**

### ***Children***

- Be in the care and or custody of the Department of Human Resources.
- Returning home or adoption is not an appropriate option.
- Demonstrate a strong attachment to the prospective kinship guardian.
- A 14 year old must be consulted about the plan of kinship guardianship.
- Eligible for Title IV-E (federal) foster care payments for a minimum of six consecutive months while; and
- Residing in the home of an approved related foster home for six consecutive months.

### ***Relatives***

- Have a strong commitment to caring permanently for a child.
- Have cared for the child as a fully approved related foster home for six consecutive months.
- Be 21 years old
- Be a relative as defined by Alabama law (fourth degree of relationship).
- Be appointed through the juvenile court as a kinship guardian.

---

## **Foster and Adoptive Parent Recruitment a Top Priority in FY 2010**

The success of finalizing a record number of foster care adoptions in FY 2009 created an even greater need for more foster families throughout the state. In response, state and county offices worked together on a general recruitment campaign featuring the theme “**Open Your Heart, Open Your Home**”. Beginning in February 2010, county departments implemented recruitment strategies that included partnering with local businesses and organizations as well as communities of faith to get the message out regarding the need for more foster and adoptive parents.



# Family Services

## Foster and Adoptive Parent Recruitment Efforts

### **Radio and Television Public Service Announcements**

Alabama DHR participated in the Alabama Broadcaster's Association (ABA) Public Education Program (PEP). The ABA Public Education Program is available to government and non-profit agencies and organizations not currently engaged in any paid radio or television advertising. Through this program, Alabama DHR provided a grant to ABA and in turn they aired both television and radio public service announcements through their member broadcasters. The ABA guarantees PEP participants a three-to-one return on their investment. As of the end of September 2010, an investment of \$50,000 by DHR has resulted in air time valued at more than \$630,000!

### **Advertisements on Cash Register Receipts in Area Grocery Stores**

Through Register Tapes Unlimited, Inc. the **"Open Your Heart, Open Your Home"** logo and toll free number appeared on the reverse side of grocery store receipts at Winn Dixie and Kroger supermarkets in Tuscaloosa, Calhoun, Escambia, Lee, Madison, Montgomery and Tuscaloosa counties.

### **Child-specific Recruitment**

**Heart Gallery Alabama** accesses donated time and talents of professional photographers to photograph children legally available and waiting for adoption. Photographs and biographical information on these children are included on a web site [www.heartgalleryalabama.com](http://www.heartgalleryalabama.com) as well as in waiting child exhibits in public locations around the state (churches, art galleries, museums, etc.). Along with each exhibit, at least one informational session on adopting from foster care is hosted by Heart Gallery Alabama.

**AdoptUsKids** operates through the national adoption exchange and one of their most popular services is a web-oriented nation-wide child photo listing that can be viewed by potential adoptive families all over the world. In addition to their main photo listing, AdoptUsKids maintains state-partner pages for public and private agencies. ([Adoption.com](http://Adoption.com))

**Children's Aid Society/Alabama Pre & Post Adoption Connection (APAC)** helps in child-specific adoption recruitment in two ways. Their quarterly newsletter, *APAC IMPACT* features photographs and biographical information of four to six waiting children/sib groups. Additionally, APAC has produced Waiting Child Notebooks that feature the photographs and biographical information of all children currently featured on the DHR web site.

**Dave Thomas Foundation** since 2007, has provided grants to local adoption organizations to hire adoption professionals to execute aggressive child-focused recruitment strategies targeted exclusively on placing foster care children with adoptive families. Alabama utilizes grant funds from the foundation to execute a **Wendy's Wonderful Kids Program** serving Mobile, Baldwin and other southwest Alabama counties. In June 2010, we received a second grant award from DTEA for another **Wendy's Wonderful Kids Program**; the second project will serve children in Jefferson, Shelby and Tuscaloosa counties.

### **Parenting Assistance Line - PAL**

**1-866-962-3030** - This is a toll free number individuals can call to ask questions regarding disciplining children, child abuse/neglect, parenting, etc. Parent Resource Specialists are available from 8 a.m. - 8 p.m. Monday through Friday. Messages can be left at any time.



# Family Services

## ***Federal Program Improvement Plan (PIP) Defines Strategies and Goals for Family Services***

The PIP continues to help define the strategies and goals for Family Services. The Department continues to work on completing the activities associated with the two-year PIP. The fourth quarter report was submitted on September 30, 2010. Alabama's five-year Child and Family Services Plan (CFSP) in particular includes content from the PIP, as well as additional strategies and objectives that are not a part of Alabama's PIP. Each year the Department submits an Annual Progress and Services Report (APSR) that provides updates on the strategies and goals set forth in the CFSP.

### **PERMANENCY ROUNDTABLES**

As a step in Alabama's Program Improvement Plan, each county is to implement a process of permanency review of cases to assist in addressing barriers to permanency for children in foster care. Alabama has been fortunate to be able to work in collaboration with ***Casey Family Programs*** in implementing the Permanency Roundtable Model, which is an intensive review process. The focus has been on youth with the goal of ***Another Permanent Planned Living Arrangement*** (previously known as long-term foster care) to identify strategies for developing permanent connections for youth to serve as permanent resources or as a support into adulthood. Permanency Roundtable reviews on more than 300 youth in six counties and have resulted in legal permanency for many youth while also energizing practice around older youth in foster care. Additional counties are expected to implement this model in FY 2011.

## ***Alabama Access to Justice Commission Partners with DHR***

The Alabama Access to Justice Commission began a new partnership with DHR in FY 2010 to assist foster parents in filing petitions to adopt children. The commission's mission is to coordinate resources to expand and promote legal services for economically disadvantaged citizens in need.



This partnership brings together the Alabama State Bar and the Alabama Department of Human Resources to help foster parents with the legal procedures involved in adopting children.

The Alabama Access to Justice Commission and the Alabama Department of Human Resources' partnership has future plans for assisting with legal issues regarding children.

## Comprehensive Assessment Project

Mobile, Baldwin and Escambia Counties continue their work as pilot sites for the Comprehensive Assessment Project (CAP). CAP is designed to develop a practice model that will produce better outcomes for children and their families. It is scheduled to be completed in the year 2012.

Data from the three pilot counties indicates that stronger screening of child abuse and neglect reports is occurring and that fewer children are entering foster care. During FY 2010, Family Services and county staff have progressed on planned activities.

### EXAMPLES OF PLANNED ACTIVITIES

The *Protective Capacity Family Assessment Practicum* was designed and completed with staff from all three pilot sites.

The curriculum for the *Protective Capacity Progress Assessment* was developed and completed with staff in all three pilot sites during FY 2010.

Development of *Family Functioning Assessment/Supervisor Consultation* curriculum was completed.

*Local Quality Assurance (QA) Committees* in two of the three pilot sites were trained on the CAP approach with families.

*QA Reviews* in one pilot site attributed better outcomes for children and families using the CAP approach.

*Judicial partners* in the pilot site jurisdictions were provided with *Safety Guides* to enhance their understanding of how safety intervention concepts and criteria are used for decision making in the *Comprehensive Assessment Process*.

*The Judges' Guide, formally entitled Child Safety: A Guide for Judges and Attorneys, was developed through a collaborative agreement between the National Resource Center for Child Protective Services and the National Resource Center on Legal and Judicial Issues.*

Following the dissemination of the Safety Guides for judges, plans are currently underway for 2011 to train representatives of the judicial system, including judges and attorneys. The multidisciplinary training will focus on the decision-making process, and concepts and criteria discussed in the Safety Guides.

The purpose of the training will be to assure that judicial partners have an understanding of how the Department will work with families and how decisions will be made by Child Protective Services (CPS) as related to child safety and caregiver protective capacities.



# Family Services



## CHILD WELFARE CONSULTATION

Over 60 counties received onsite reviews of casework in 2010. Teams of consultants from within Family Services' Office of Child Welfare Consultation worked with counties to assess their practice, their skills, their local trends and outcomes, their training needs, and other issues that impact a local child welfare system. At last count, nearly 1300 cases had been reviewed by these teams, with findings and recommendations shared with the counties. More reviews are scheduled to occur in 2011.

## Child Welfare Training

**Best Practice Conference III** – The Department of Human Resources, the Children's Justice Task Force, and the Alabama District Attorney's Association sponsored this Conference, held at the University of Alabama Campus August 3-4, 2010, for multi-disciplinary teams from across the state. There were 80 workshops presented by state and national speakers focusing on improving child abuse investigations and prosecution of child abuse and neglect of Alabama's children. The Conference was attended by 300 participants from local multidisciplinary teams including social workers, law enforcement, District Attorneys, therapists, juvenile probation officers, domestic violence advocates and others.

**Forensic Interview Training** - Four sessions of Forensic Interview Training were provided to approximately 120 multi-disciplinary teams' members. The three-day training focused on developing interview skills for county multidisciplinary teams whose job is to interview children who have been neglected, physically abused and/or sexually abused. This training is offered four times each year.

**Child Safety Training** - Six sessions of Child Safety Training were provided by the Office of Child Protective Services (CPS) to county supervisors and administrators. The Office of CPS also presented workshops at the Supervisors' Conferences and at the Permanency Conference.



# Family Services

## *Urgency for Permanency*

Written by DHR Commissioner Nancy Buckner

Children are in foster care through no fault of their own. As professionals working in the foster care system, we must be mindful of this. We must remember how important family was to us as children and remains so as adults. We must also remember how much it meant to us when we were children during baseball or soccer games, dance recitals, or graduation and looked into the audience to see our families during these special moments in our lives. These moments shared with family demand that those in authority in the foster care system prioritize the importance of "permanent family" with social workers who have daily contact with foster children and families.

When children enter foster care, it is critical that we work tirelessly to help them return to their birth families. The system in turn must give these families the services and resources they need. Social work professionals have to state precisely what families must demonstrate in order to parent children without state involvement. With that same tirelessness and dedication, there has to be recognition of the importance of realistic concurrent plans in the event the plan of "return to parent" is not successful. We cannot delay permanency because the case is stable and we don't have time to finalize the permanency plan. For a foster care system to truly serve children, social workers and management have to make permanency a priority.

In Alabama, we knew that we had too many children waiting to be adopted, many of whom were living with foster parents eager to adopt. Something had to be done, and after examining what it would take to complete these adoptions we created an "urgency for permanency" movement among social workers, agency management, attorneys, judges, and other partners throughout the state. To be successful, this movement and atmosphere had to begin within our own agency. To create that atmosphere, we challenged the directors of Alabama's sixty-seven counties and state office staff to ring the bell for permanency and spread the word that permanency was an urgent priority for children. County Directors responded and began to tell the permanency story to every person working in the foster care system and to anyone else

who would listen. The permanency train began to move and take on passengers along the way. Child advocates, foster parents, providers, juvenile judges, circuit judges, probate judges, our Chief Justice and many others eagerly assisted us with the "urgency for permanency" movement.

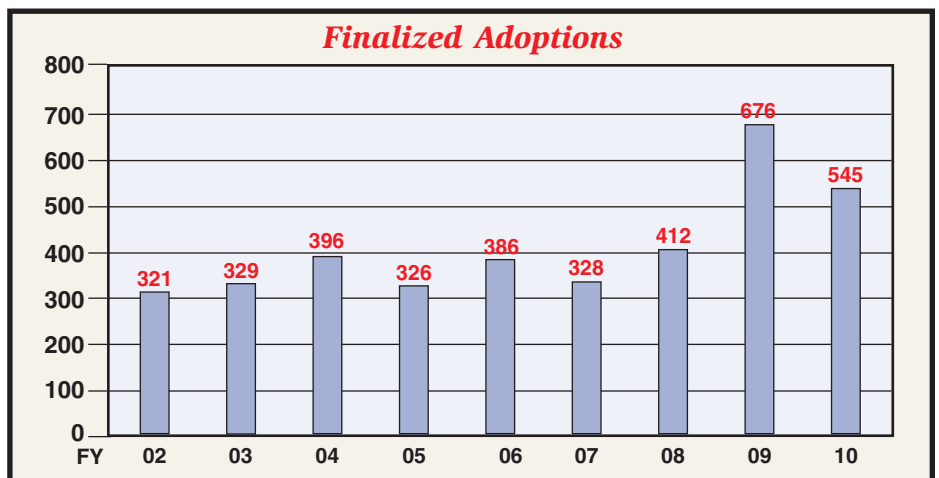
Our plan was to have all persons involved in the foster care system examine their roles, determine what they could do to remove barriers and shorten timeframes for the achievement of permanency. Social workers were expected to complete foster parent adoptions within 90 days of a Termination of Parental Rights Order if the order was not appealed. We spoke with judges regarding the need for fewer continuances in foster care cases, directed our attorneys to object to court continuances if such continuances delayed permanency, and trained staff on the importance of meaningful visits with children, parents, relatives and foster parents to insure that the case continued moving towards permanence. We also implemented a state and county recruitment campaign for foster and adoptive parents because we recognized the need for more adults to open their hearts and homes to foster children.

I am extremely pleased to report a tremendous response to our "urgency for permanency" movement. In FY 2009, we experienced an amazing 64% increase over FY 2008 in adoptions completed; and FY 2008 had been a record year. Today, the most wonderful words in Alabama are, "I am in my forever home."

Over the many years of positive changes in the Child Welfare System in Alabama, a foster child repeating those words provides a warm glow of success in social workers and community partners. The countless late night crises, educational conferences, partner disagreements, and court hearings prove worthwhile in the development of agreements which lead to finalization of permanency.

The permanency train continues to move in Alabama; and we are continuously looking for ways to improve practice. Permanency roundtables, with the assistance of Casey Family Programs, are spreading across the state. In order to expedite foster home adoptions, the process of combining the foster home approval with the adoptive home approval is near finalization. We are developing a partnership with the Alabama Bar Association to provide free legal services for foster parents adopting foster children when a legal subsidy is not available; and the retention of foster parents is always a priority.

The challenge today remains for social workers to identify best outcomes and resources for families and foster children and move them to permanency within acceptable timeframes. Two years in the life of a six year old is one third of his life. We cannot allow children to linger in foster care. We must either return them to family; or, in the absence of that occurring, we must locate a family for them. Anything less is harmful to the child. We must insist that an "urgency for permanency" remain in our foster care system.

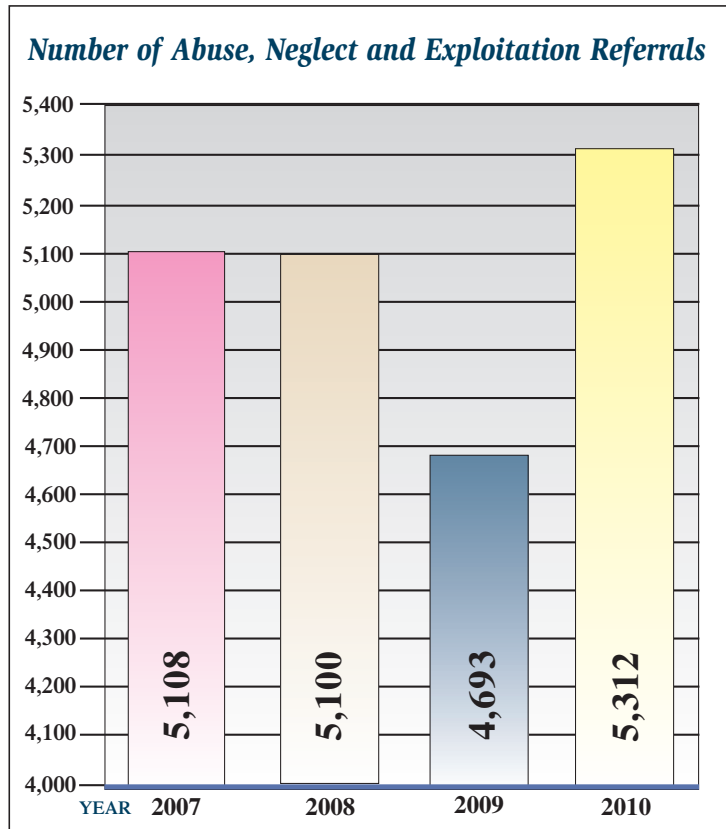


# Adult Protective Services

## Abuse, Neglect, Exploitation and Prevention Reports Increase in FY 2010

The number of adult abuse, neglect, exploitations (ANE) and prevention reports increased approximately 12 percent in FY 2010 when compared to the 4,693 ANE reports and preventions in FY 2009. The factors that may have contributed to the increase in ANE reports and preventions in FY 2010 include; the improved utilization of the FACTS computer information system, an increase in the number of staff assigned to Adult Protective Services (APS) and an increased public awareness of elder abuse issues and reporting procedures.

Abuse/Neglect/Exploitation reports.....	3,769
Prevention assessments.....	1,543
Combined total of ANE reports and preventions .....	5,312

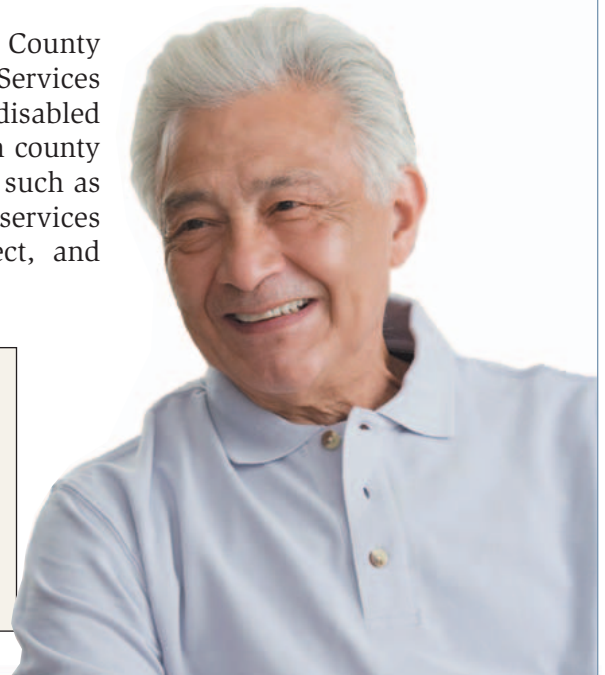


## Emergency Funds Allocated to County Departments

During FY 2010, approximately \$500,000 was allocated to County Departments to help address unmet needs of Adult Protective Services (APS) clients. Funds were allocated based on the elderly and disabled population of each county as well as other funds available to each county for the APS program. Funds were used to meet individual needs such as emergency housing, food, health care, sitter services, and other services needed to ensure the protection of adults from abuse, neglect, and exploitation.

### Counties Receive Additional APS Staffing

County Departments received an increase of 20 new APS staff in FY 2010. Five of these new APS staff are shared among ten County Departments. These workers will provide services to multiple counties in order to maximize resources and improve protective services for elderly and vulnerable adults.



# Adult Protective Services

## 2010

## Symposium Held to Recognize WORLD ELDER ABUSE AWARENESS DAY



On June 14, 2010, DHR co-hosted a symposium with the Department of Senior Services to recognize World Elder Abuse Awareness Day. This symposium presented an opportunity to raise awareness that elder abuse is a growing problem in our state and that it occurs in all socio-economic groups. The symposium, held in Montgomery, featured keynote speaker Robert B. Blancato, National Coordinator for the *Elder Justice Coalition*.

Numerous other events were held across the state to recognize World Elder Abuse Awareness Day. County officials signed proclamations proclaiming June 15th World Elder Abuse Awareness Day, County DHR staff wore purple ribbons and decorated offices with purple bows, local newspapers and radio stations published articles, pictures and public service announcements with information about elder abuse awareness, and DHR representatives were speakers at luncheons and seminars.

The Governor of Alabama also signed a Proclamation making June 15, 2010, World Elder Abuse Awareness Day in the State of Alabama at a special signing ceremony at the State Capitol.



**Robert B. Blancato**  
*National Coordinator for the  
Elder Justice Coalition*



# Adult Protective Services

## *Spirit of APS Recipient Wins national Award*



*"Spirit of APS" award recipient  
Mrs. Susan Underwood*

The Alabama Department of Human Resources announced the winner of the DHR Adult Protective Service "Spirit of APS" Award at the World Elder Abuse Awareness Symposium. Susan Underwood, a recently retired APS frontline social worker from Covington County was the 2010 recipient. As part of the award, Mrs. Underwood represented Alabama DHR Adult Protective Services and won the Spirit of NAPSA Award. The national award is presented annually by the National Adult Protective Services Association (NAPSA) to an APS staff person in recognition of significant contribution to the growth and development of the APS program in their community as well as to the field of abuse intervention.

### **2010 APS Consultation**

During FY 2010, consultation was provided on-site in all sixty-seven counties. One hundred six visits were made by consultants to county offices statewide to ensure continued utilization of FACTS and APS policy. APS program support, training and consultation were provided to assist with county needs. APS Consultants continued to provide ongoing coaching and training on FACTS during on-site county consultations.

### **APS Training Opportunities**

In FY 2010, APS offered statewide training opportunities to new staff as well as long time staff requiring refresher training. They received APS Basic Training which incorporates a significant amount of information related to the APS Administrative Code, Worker Safety, Preventions & Investigations, Protective Services, APS Placement types and various other issues related to the APS program that will assist workers in making sound decisions and becoming more skilled and experienced workers.

### **Patient Protection and Affordable Care Act Authorizes Federal Funding for the Elderly**

The Patient Protection and Affordable Care Act authorized the first dedicated Federal funding source for the APS program. Although Congress has not appropriated funds for FY 2011, the Act provides for coordination among numerous Federal agencies that provide services to the elderly.



# Child Care Services

## Child Care Time and Attendance System to be Implemented

The Child Care Time and Attendance System (TAS) is an electronic process of recording attendance of children at a child care provider. TAS will provide for more accurate and timely capturing of time and attendance data utilizing point of service (POS) devices. The system will calculate and make reimbursements to providers based on the time and attendance data collected.

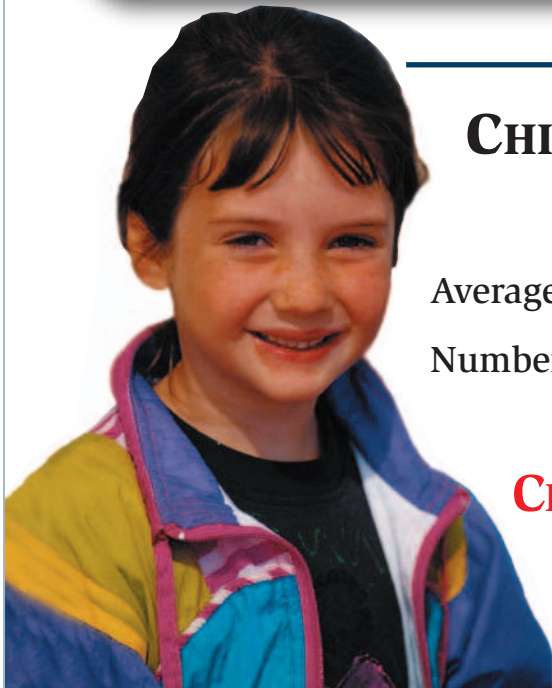


Other major advantages of the TAS is the elimination of manual processes that will save time for state staff and child care providers, allow child care providers access to attendance and payment information, direct deposit of reimbursements to child care provider accounts and increase the frequency of reimbursements to providers.

### *Client Eligibility Services*

The Child Care Subsidy Program was able to avoid reductions in the number of children enrolled with assistance from the American Recovery and Reinvestment Act (ARRA). Approximately \$20 million was received through ARRA in FY 2010.

There were 1,376 children added to subsidized care from the waiting list and the average reimbursement paid to child care providers increased by 7 percent in FY 2010.



### CHILD CARE SUBSIDY BY THE NUMBERS

#### ***FY 2010***

Average Number of Children Enrolled per month .....30,080

Number of Children on Waiting List .....8,937

#### ***DOLLARS EXPENDED FOR CHILD CARE PROVIDER REIMBURSEMENTS***

**\$87,625,830**

# Child Care Services

## Development of Quality Rating and Improvement System begins in FY 2010

The Child Care Division began development of a Quality Rating and Improvement System (QRIS) in FY 2010. The goal of the QRIS system is to assess, improve, reward and recognize quality early care and education programs. A Steering Committee consisting of early care and education stakeholders from throughout the state is assisting the division in developing the system.



**FIVE STARS IS THE HIGHEST STAR QUALITY RATING**

### QRIS Quality Standard Areas

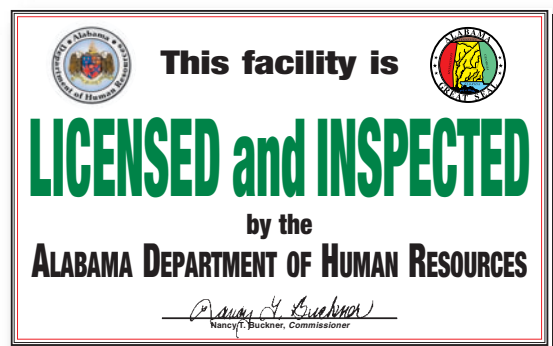
- Staff Qualifications and Professional Development
- Learning Environment/Curriculum
- Family Involvement and Community Partnerships
- Management and Administrative Practices



## Over 2,300 Child Care Homes and Centers Licensed in FY 2010

*The Office of Child Care Licensing licenses child care centers and processes documentation for exempt church/school child care facilities.*

In FY 2010, staff made 3254 visits to licensed child care centers to determine compliance with licensing regulations, license new child care centers, renew licenses of existing child care centers, investigate licensing complaints, and provide consultation to child care center staff. The Office of Child Care Licensing also provided training on licensing regulations to 1558 child care center staff.



**DHR County office staff licensed over 1,200 family day care homes and group day care homes**

# Family Assistance

## Subsidized Employment Program

The Family Assistance (FA) Division continued the Subsidized Employment Program (SEP) during FY 2010. The program, implemented in August 2009, reimbursed employers who hired FA recipients and other low-income individuals for 100 percent of gross wages paid to qualified individuals for up to six months. Since implementation, **2955 FA recipients and other low-income individuals** participated in the program. Primary funding for SEP was provided by the American Recovery and Reinvestment Act (ARRA) through establishment of the Emergency Contingency Fund for State Temporary Assistance for Needy Families Programs.



*County JOBS and local Career Center staff completed **1658 SEP agreements** with over **500 public and private employers**.*



The Department of Human Resources, the Governor's Office of Workforce Development, the Department of Industrial Relations, local Career Centers, and Mobile Works partnered together in FY 2010 to facilitate a



### ***Summer Youth Stimulus Program.***



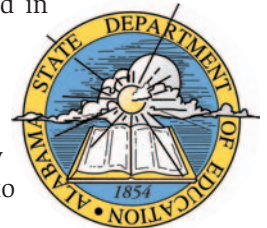
*The program, designed to employ youth 16-24 years old, hired **782 youth**.*

### ***An Agreements with Several State Agencies Resulted in the Hiring of 518 individuals through SEP***

The Department of Corrections.....	148
The Administrative Office of Courts .....	136
The Alabama Medicaid Agency .....	55
The Department of Archives and History .....	4
The Department of Mental Health .....	15
The Department of Rehabilitative Services .....	39

Through an agreement with the State Department of Education, DHR and the Department of Education partnered to administer the Student Subsidized Employment Program (SSEP). Through SSEP, **121 students** in the Career Tech program were placed in subsidized jobs.

The primary goal of SSEP was to bring employers together with job-seeking high school students, many of whom needed work experience to fulfill their graduation requirements.



After the subsidized employment program ended September 30, 2010, **486 JOBS clients** retained their employment. In addition, the Department of Corrections **retained 145 individuals**, the Medicaid Agency **retained 42 clients** and Archives and History **retained four clients**. The **39 individuals with disabilities** placed through the Department of Rehabilitation Services continued to be employed after September 30, 2010.

# Family Assistance

## Helping Families with Basic Assistance

Alabama's Family Assistance (FA) caseload continued an upward trend in Fiscal Year 2010. Monthly FA benefits in FY 2010 were provided to a monthly average of 21,492 families including 37,461 children. This compares to a monthly average of 18,254 families receiving assistance in FY 2009. The average monthly payment was \$190.24.

### SAIL PROGRAM

The Special Assessment, Intervention and Liaison (SAIL) Program provides services to families involved with domestic violence to help them remove barriers to becoming self-sufficient in a safe manner. The Family Assistance Division contracts with the Alabama Coalition Against Domestic Violence to assess each individual referred to the program to determine the risk of harm to the individual and his/her children and to provide services including crisis counseling, advocacy and safety planning. Assistance is available in each county. From October 2009 through September 2010, a total of 3826 families were referred for help.

*An average of **319** families received services each month.*

## Disaster Assistance Continued in FY 2010

Disaster victims located in the federally declared disaster areas of Alabama continued to be served through the Social Services Block Grant (SSBG) funds administered by the DHR Family Assistance Division. A total of \$12.2 million was distributed in FY 2010 through a non-profit vendor to Alabama citizens and health facilities in need of relief. Services available to individual families through the Disaster Relief Program included: health and mental services, home based services, and shelter and case management services.



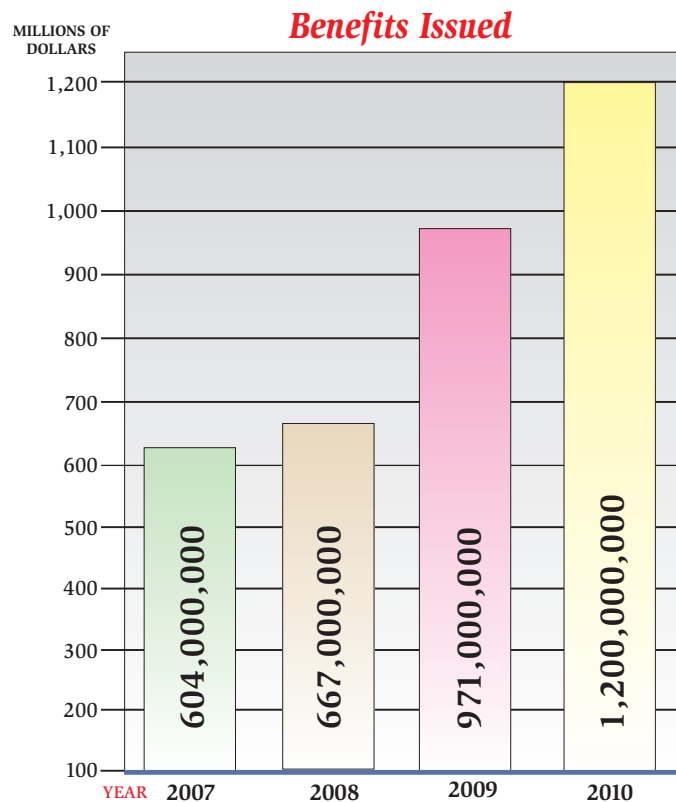
**A TOTAL OF 329  
INDIVIDUALS/FAMILIES  
AND 4 HEALTH FACILITIES  
WERE SERVED**

# Food Assistance

## Increase in Food Benefit Distribution Continues in FY2010

The Food Assistance Program continued its record growth in FY 2010 with an increase of 16.6 percent. By the end of the year, almost 850,000 low income Alabamians received food assistance benefits. One-half of the individuals who received food benefits were children.

*Benefit issuance totaled more than \$1.2 billion dollars in FY 2010. This represents a positive economic impact of more than \$2.2 billion dollars for the state.*



## OACIS Implemented Statewide

The Online Application and Case Information System (OACIS), was implemented statewide. This web-based front-end computer system improves the application and case maintenance functions for workers. This represents the first major automation initiative completed in the Alabama Food Assistance Program in many years. The system was developed in-house by DHR staff. More improvements to the system are planned in the near future to further assist workers by automating more of the processes they now do manually.

OACIS provides the foundation for additional automation projects currently in development including a web application, document imaging and an automated case review system. The ultimate goal is to make the program as paperless as possible and provide a more efficient way to serve program applicants and recipients.

## Tuscaloosa County Receives 2010 Hunger Champions Award

Tuscaloosa County was one of five recipients of the 2010 Hunger Champions Silver Award presented by the USDA Food and Nutrition Service (FNS). FNS presents three levels of Hunger Champion awards—gold, silver and bronze. The award is designed to recognize local offices that demonstrate exemplary service conducting outreach activities and assisting eligible clients to obtain nutrition benefits.

# ***Food Assistance***

## **USDA Recognizes Alabama for Excellence in SNAP Program Administration**

The United State Department of Agriculture (USDA) Food, Nutrition and Consumer Services recognized Alabama's Food Assistance Program for its excellence in Supplemental Nutrition Assistance Program (SNAP) administration during a ceremony at the Tri-Regional SNAP Conference. The Conference was held in Charleston, S.C. in August and was attended by Commissioners, State Directors and other key program officials from 23 states.

Alabama was also recognized for its excellence in nutrition education for SNAP Administration. The Food Assistance Program provides nutrition education in all counties through an agreement with Auburn University's Cooperative Extension Service and their sub-contractors. Alabama's Nutrition Education program provides information on food preparation and healthy eating in efforts to improve the health and nutrition of program participants.



**KEVIN CONCANNON**  
USDA Undersecretary for FNS

**MARY LOIS MONROE**  
Director, Food Assistance Division

**DONALD ARNETTE**  
FNS S.E. Regional Administrator

# Food Assistance

## **AESAP** PARTICIPATION NUMBERS CONTINUE TO INCREASE

The Alabama Elderly Simplified Application Project (AESAP) continued to increase the numbers of low-income elderly participating in the Food Assistance Program. Nationwide, the elderly participate in SNAP at lower rates than other age groups and FNS has approved several projects designed to increase participation for this population.

Almost 20,000 elderly households that were not previously participating in the Food Assistance Program are now participating in the program through AESAP.

The Food Assistance Program partnered with the Department of Senior Services for assistance in outreach for this project in FY 2010. The Department of Senior Services now provides application assistance through an interagency agreement with DHR.

## *Food Assistance Program Responds to Gulf Oil Spill*

The Food Assistance Program assisted in response to the crisis created by the Gulf Oil Spill. Loss of employment, particularly in Mobile County, resulted in an increase in applications for food assistance benefits.

The Bayou La Batre area, particularly hard-hit by the closure of seafood processing plants, has a concentration of households who speak limited English. The three most common languages spoken in the area are Cambodian, Vietnamese and Laotian. To help serve this population, applications were translated into all three languages. Translators were also available to provide application assistance at the SOS Boat People Office in Bayou Le Batre. Mobile County staff were available two days a week to interview applicants at that office.

In July, Kevin Concannon, Food, Nutrition and Consumer Services Administrator, visited the SOS Boat People Office to see firsthand the efforts made to assist those impacted by the oil spill.



Supplemental  
Nutrition  
Assistance  
Program



# Child Support Enforcement

## 35 Years of Child Support Enforcement

The Child Support Program celebrated 35 years of service to children in FY 2010. In December 1975, Alabama was serving about 39,800 families and today more than 232,000 families receive child support services. Annual collections were at an all-time low of \$1.9 million in 1975 and are now over \$300 million.

Accomplishments in the program can be attributed to the collaborative work with federal, state, and county partners, district attorneys, private attorneys under contract with DHR, law enforcement officials, judges, and other court officials.

Outreach to non-custodial and custodial parents through Fatherhood Programs and other service providers has resulted in better outcomes for children by improving parental involvement and commitment to children's overall well-being.

### Child Support Collections

#### **JOBLESS BENEFITS CONTINUE TO BE A MAJOR SOURCE FOR PAYMENTS ALONG WITH TAX OFFSET, LIENS AND LEVIES.**

In FY 2010, a faltering economy impacted the financial support being paid to Alabama's children as it has to children nationwide. For the first time in the history of the program, collections began to decline in FY 2009 and continued in FY 2010. Approximately \$301 million were collected compared to \$312 million in FY 2009. However, Alabama experienced an increase in the percentage of current support collected. FY 2010 collections were at 51.55 percent compared to 50.9 percent in FY 2009.

Collections from Liens & Levies - \$755,330

Collections from Federal Tax Offset - \$23,932,807

Collections from State Tax Offset - \$2,734,417

Collections from Unemployment - \$4,496,402

**Total Collections - \$301,000,000**

### ***Establishment of Paternity and Support Orders***

In addition to financial support, another goal of the Child Support Program is to establish parentage for all children. Over 94.76 percent of the children served in FY 2010 had paternity established and the number of financial support orders in place for children served exceeded 82 percent.

***Children Served – 131,637***

***Support Orders Established – 188,416***



# Child Support Enforcement

## ANNUAL CHILD SUPPORT TRAINING CONFERENCE

### *“Blazing New Trails”*

The Alabama Child Support Association (ACSA) held their annual Training Conference in October 2009. The theme of the conference was “Blazing New Trails” and focused on working together and creating partnerships. Following the spirit of cooperation and team building, there was a session presented by the Federal Office of Child Support Enforcement on Hispanic Outreach Initiatives. Other sessions focused on Managing Arrears, District Attorneys and DHR collaborating to build child support task force teams, Problem Solving in Child Support Court, creating a Work Release Program and Prisoner Re-entry Initiatives.

Federal Office of Child Support Enforcement Commissioner, Vicki Turetsky, provided federal updates during the opening session. Chief Justice Sue Bell Cobb addressed the conference participants with a message of gratitude and words of inspiration to continue to work hard by serving families and children in need of child support services.

Several counties were recognized for outstanding performance in paternity, obligations or collections. The counties receiving recognition were Lamar, Elmore, Madison, Bibb, Coffee, Dallas, Crenshaw, Pike, Dale, St. Clair, Montgomery, Barbour and Mobile County.



*From left - Faye Nelson, Child Support Division Director - Terrie Reid, Deputy Commissioner for Family Resources - Commissioner Nancy Buckner - Minnie Thomas, Child Support Division Assistant Director - Chief Justice Sue Bell Cobb, Alabama Supreme Court - Jacqueline Mull, Regional OCSE Program Manager - Ann Russell, Regional OCSE Program Specialist*



*ACSA President Mary Lewis presents the Small County Child Support Supervisor of the Year Award to Jane Wilson of Lauderdale County*



*ACSA President Mary Lewis presents the David Curtis Child Support Worker of the Year Award to Gail Fitch of Sumter County.*

## **Office of Emergency Welfare Services/ Employee Safety**

In FY 2010, Field Administration's Office of Emergency Welfare Services/Employee Safety consulted with Federal Emergency Management Agency (FEMA) contractors in developing the Mass Care Evacuation Plans for Mobile and Baldwin Counties for the 2010 Hurricane Season and provided assistance in mitigating the effects of the massive Oil Spill known as Deep Water Horizon. Field Administration's Office of Emergency Welfare Services/Employee Safety also worked with FEMA Contractors in defining and developing resources for the New Madrid Seismic Zone 2011 National Level Exercise by attending and presenting at Resource Allocation Workshops in Huntsville and Nashville, TN.

## ***District Administrative Specialists***

Field Administration's District Administrative Specialists used their extensive skills and experience to support the 67 county directors in the area of county administration and leadership. In the absence of county directors, due to retirement or resignation, the District Administrative Specialists served as interim county directors throughout the State providing valuable continuity in management and leadership to counties.

## **Office of Staff Development**

Field Administration/Staff Development continued to provide support for the Department's Social Work Licensure Initiative throughout 2010. Social Work Licensure Supervision, in accordance with Alabama State Law and the Alabama Board of Social Work Examiners Administrative Code, was provided to over 100 licensed employees throughout the State. Field Administration/Staff Development offered the Department's social work licensure exam study program, Plan to Prep, throughout the State to assist new and experienced staff who are seeking their social work license. Field Administration/Staff Development Social Work Licensure Supervisors also provided crisis intervention assistance to employees of the Department working with cases of particularly severe child abuse and employees dealing with the unexpected deaths of co-workers. Throughout 2010, Field Administration/Staff Development continued to partner with the professional social work education programs in the state to provide training and education to current and potential child welfare staff.

## ***Office of Training***

Field Administration's Office of Training completed the basic implementation of DHR's Learning, Education and Training System (LETS).

This learning management system helps administer all department training as well as deliver online learning modules to the desktop computers of selected trainees. The system became fully operational in May, and will play an ever increasing role for providing low-cost, effective basic training as well as policy updates for veteran employees.



# Field Administration

## District Administrative Specialists

As of September 30, 2010

### Trish Muscolino

P.O. Box 70100  
Tuscaloosa 35407  
(205) 554-3328

**CELL: (334) 868-9741**

Colbert  
Cullman  
Fayette  
Franklin  
Jefferson  
Lamar  
Lawrence  
Marion  
Morgan  
Pickens  
Walker  
Winston

### Cathy Miller

P.O. Box 27  
Centre 35960  
(256) 927-1474

**CELL: (256) 426-9538**

Blount  
Cherokee  
Clay  
Cleburne  
DeKalb  
Etowah  
Jackson  
Lauderdale  
Limestone  
Madison  
Marshall  
Randolph  
St. Clair  
Shelby

### Diana McCampbell

P. O. Box 480909  
Linden 36748  
(334) 295-2024

**CELL: (334) 652-3931**

Autauga  
Bibb  
Chilton  
Coosa  
Dallas  
Greene  
Hale  
Lowndes  
Montgomery  
Perry  
Sumter  
Tuscaloosa

### Linda Buchanan

State Office  
Montgomery  
(334) 242-1462

**CELL: (334) 590-9422**

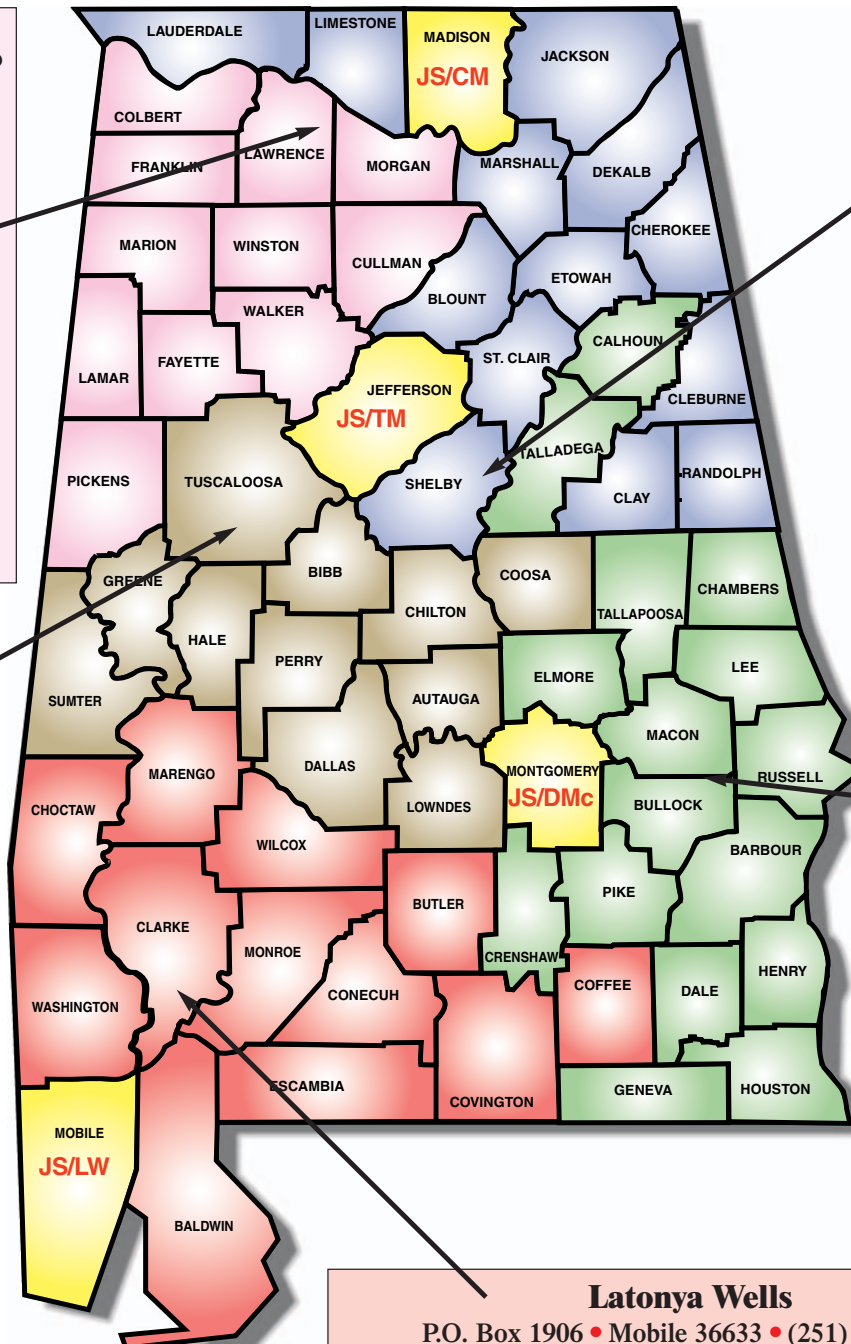
Barbour  
Bullock  
Calhoun  
Chambers  
Crenshaw  
Dale  
Elmore  
Geneva  
Henry  
Houston  
Lee  
Macon  
Pike  
Russell  
Talladega  
Tallapoosa

### Latonya Wells

P.O. Box 1906 • Mobile 36633 • (251) 450-9117

**CELL: (334) 590-9424**

Baldwin, Butler, Choctaw, Clarke, Coffee, Conecuh, Covington,  
Escambia, Marengo, Mobile, Monroe, Washington, Wilcox





DHR works to protect the integrity of its programs for the benefit of both clients and taxpayers. The agency strives to control fraud, abuse and overpayments through audits of programs and contractors, investigations of employee and vendor fraud and theft, collections of confirmed overpayments and prosecution of major fraud cases.

Debts owed to DHR are accounted for and managed through the Department's automated "Comprehensive Claims System" (CCS). This system is the basis for the tracking and collection of debts owed to the Department and also to the Federal Government as required by regulations. During FY 2010, DHR recouped \$3.9 million of overpayments that were made to clients in the Food Assistance and Family Assistance (TANF) programs. Approximately \$3.6 million of this sum represents Food Assistance debt collections. About \$1.2 million of the total was collected through interceptions of federal and state income tax refunds and other federal payments. A major project underway in FY 2010 was the upgrading of the automated system that collects food assistance debts through the Treasury Offset Program (TOP). Recoupment of food assistance debts through this federal method is required by law.

DHR pursues criminal prosecution in major fraud cases. During FY 2010, 86 cases were referred for criminal prosecution. In most of the cases involving smaller dollar amounts, DHR seeks administrative remedies. These remedies include the repayment of funds and disqualification from programs. During FY 2010, 382 food assistance recipients were administratively disqualified from the program due to fraud as determined by either an Administrative Disqualification Hearing or voluntary disqualification and agreement to repay funds.



***During FY 2010, DHR recouped \$3.9 million of overpayments that were made to clients in the Food Assistance and Family Assistance (TANF) programs.***

# ALABAMA DEPARTMENT OF HUMAN RESOURCES

## ***REVENUES AND EXPENDITURES***

### **2010**

#### ***EXPENDITURES***

Salaries .....	184,942,128	Supplies, Materials & Operating Expenses .....	10,115,962
Employee Benefits.....	73,359,769	Transportation Equipment Operating Costs ....	22,856
In-State Travel .....	8,465,133	Grants & Benefits.....	1,626,937,234
Out-of-State Travel .....	328,682	Transportation Equipment Purchases .....	21,945
Repairs & Maintenance .....	1,350,631	Other Equipment Purchases .....	1,777,121
Rents & Leases .....	15,557,942	Non-Expenditure Disbursements .....	0
Utilities & Communications .....	10,474,559	<b>Total Disbursements.....</b>	<b>\$1,971,010,393</b>
Professional Services .....	37,656,431		

#### ***SOURCES OF FUNDS***

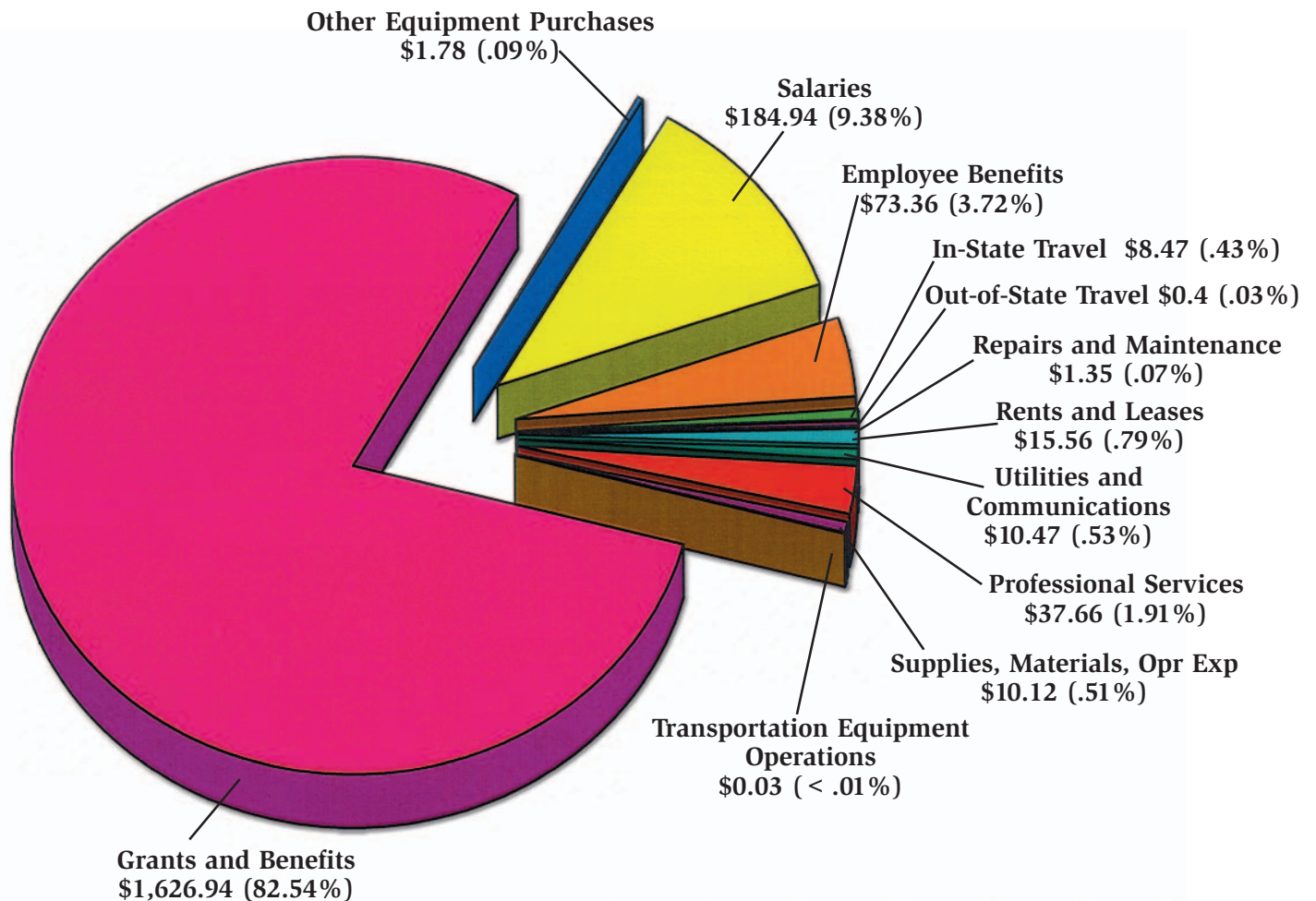
##### ***Federal and Local Funds***

Federal Temporary Assistance to Needy Families .....	93,109,605
Federal TANF Emergency Contingency Fund (ARRA) .....	43,404,848
Federal Title IV-B Funds.....	10,427,333
Federal Title IV-D Funds .....	49,709,195
IV-D Match on Incentive-ARRA.....	2,640,000
Federal Title IV-E Funds .....	40,110,466
IV-E Foster Care & Adopt-ARRA .....	1,785,932
Federal Title XIX Funds .....	65,650,833
Federal Social Services Block Grant-Title XX .....	49,549,768
Federal Child Day Care Discretionary Funds .....	27,238,686
Federal Child Day Care Mandatory Funds.....	16,441,707
Federal Child Day Care Matching Funds .....	28,346,509
Day Care Disc-ARRA .....	19,865,607
Federal USDA Funds .....	1,117,902,793
Federal USDA Admin Funds-ARRA ..	2,568,449
Federal USDA 13.6% Benefit Increase-ARRA .....	143,507,724
Federal Child Abuse Grant .....	647,863
Other Federal Funds .....	446,911
Local Contract Funds .....	185,258
Child Support Interest and Fees .....	383,467
Thomas Foundation Grant.....	74,830

##### ***State Funds***

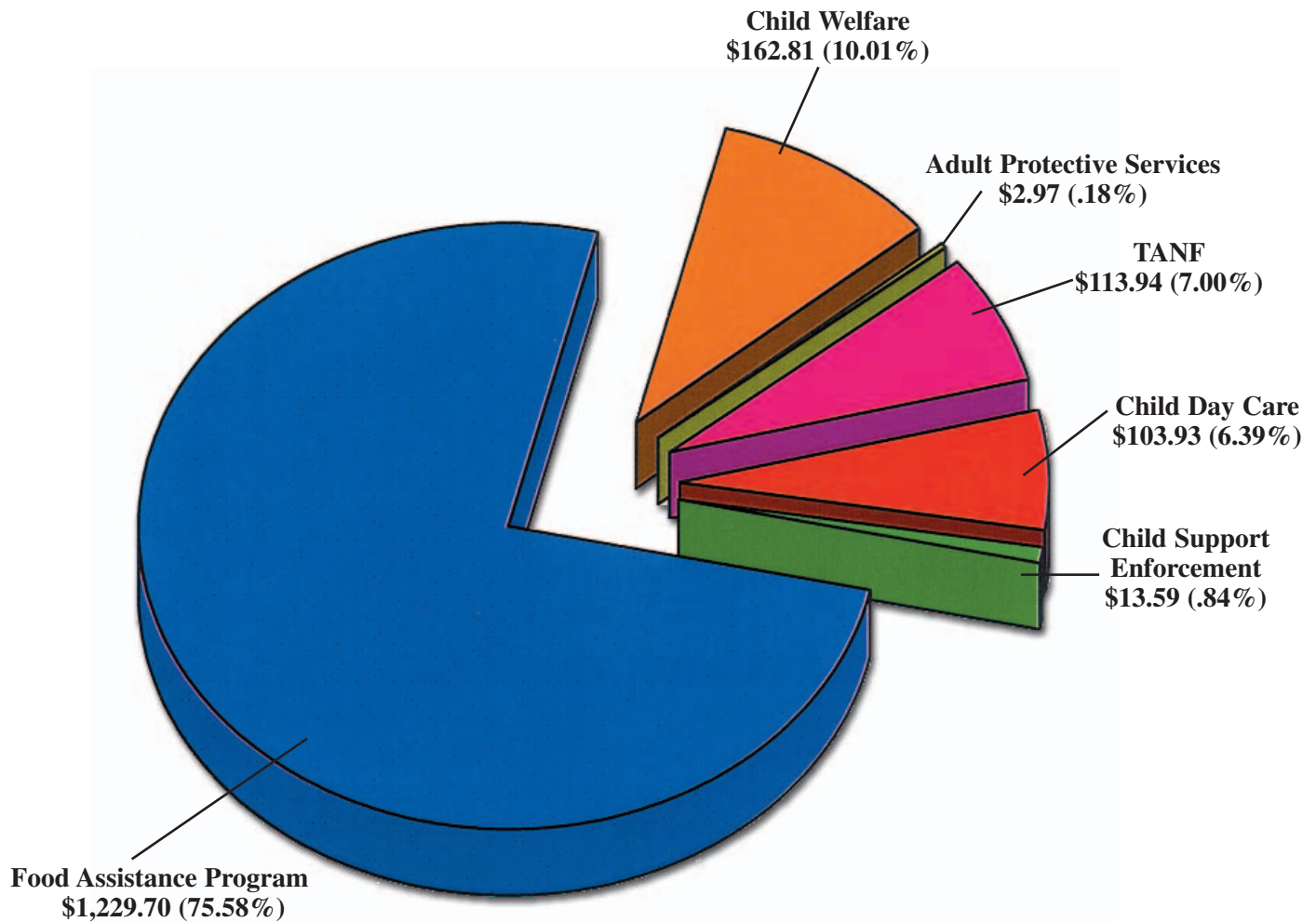
Transfers from MNC Agencies .....	2,411,962
Foster Care Trust Fund .....	17,222
General Fund Transfer.....	97,896,638
Education Trust Fund Transfer .....	12,672,902
Whiskey Tax .....	37,592,058
ABC Profits .....	437,436
Beer Tax.....	11,073,530
Pension Residue.....	20,773,500
Sales Tax.....	1,322,000
Sales Tax-Foster Care .....	500,000
Sales Tax-Food Stamp .....	60,102,640
Child Support Incentive Payments ....	6,766,934
Tobacco Tax.....	3,090,855
Contractors' Gross Receipts .....	5,037,516
State Share of Child Support Collections.....	6,917,943
Food Stamp Overissuance .....	598,649
Other State Funds .....	1,785,091
Children First Trust Fund .....	10,109,357
Food Stamp Sales Tax Reversion ....	(18,600,000)
Unencumbered Balance Forward ....	(3,493,624)
<b>Total Funds Available .....</b>	<b>\$1,971,010,393</b>

## EXPENDITURES BY OBJECTS



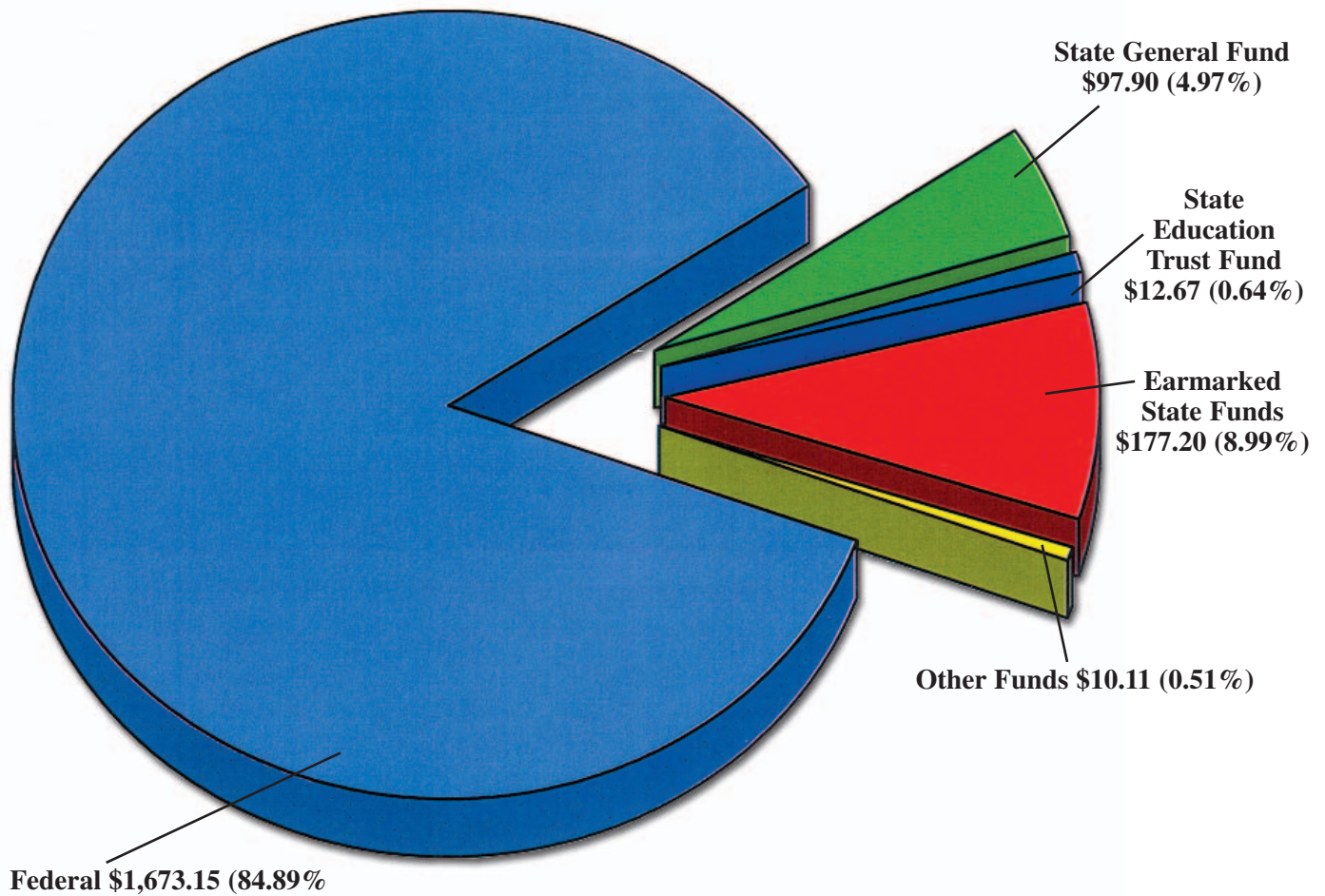
**TOTAL EXPENDITURES - \$1,971,010,393**  
**VALUES = MILLIONS**

## GRANTS & BENEFITS BY PROGRAM



**TOTAL EXPENDITURES - \$1,626,937,234**  
**VALUES = MILLIONS**

## REVENUE SOURCES



**TOTAL FUNDS - \$1,971,010,393**  
**VALUES = MILLIONS**

# ***Statistical Data***

## ***FY 2010***

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**Table 1**  
**CASES UNDER CARE - HUMAN RESOURCES**

		MONTHLY AVERAGE OF CASES UNDER CARE FOR FISCAL YEARS			
		OCTOBER 1, 2009 - SEPTEMBER 30, 2010		OCTOBER 1, 2008 - SEPTEMBER 30, 2009	
		Number of Cases	Average Payment Per Case 1/	Number of Cases	Average Payment Per Case 1/
GRAND TOTAL		640,200	XXX	570,932 *	XXX
FINANCIAL ASSISTANCE	TOTAL	21,681 2/	\$189.12	18,975 2/	\$185.87
State Supplementation:					
Old Age Pensions		58	55.90	72	54.23
Aid to Blind		4	56.00	4	56.00
Aid to Permanently & Totally Disabled		127	57.40	145	56.70
Family Assistance		21,492	190.28	18,754	187.40
Special Assistance:					
Aid to Refugees		0	0.00	0	0.00
NO PAYMENT-MEDICAL ASSISTANCE ONLY	TOTAL	53	XXX	65	XXX
SOCIAL SERVICES					
Primary Clients Open for Service	TOTAL	42,538	XXX	41,505	XXX
Payments on Behalf of Individual:					
Child Day Care		27,016	270.29	27,114	250.15
Adult Day Care		376	436.30	*321	*448.80
Foster Care 2/:					
Adult Service Fee		50	137.12	*49	*135.14
Foster Care Maintenance Payments 3/		1,593 4/	XXX	*1421 4/	XXX
Board Payment		(1,593)	411.46	*(1421)	*407.60
Specialized Service Fee		(20)	48.22	*(20)	*47.87
Aid to Children in Foster Care		2,173 4/	XXX	*2220 4/	XXX
Board Payment		(2,095)	405.23	*(2220)	*390.52
Specialized Service Fee		(31)	49.34	*(39)	*47.81
Special Care for Children		0	XXX	0	XXX
Other Primary Clients Open for Service		11,330	XXX	10,380	XXX
FOOD ASSISTANCE	TOTAL	344,788	XXX	280,625	XXX
CHILD SUPPORT PROGRAM	TOTAL	231,140	XXX	229,762	XXX

1/ Not to be used to compute DHR financial obligation.

2/ Portions of foster care are paid through State Supplementation.

3/ Formerly Aid to Dependent Children - Foster Care (ADC-FC).

4/ Total unduplicated number of children who received board payments and/or specialized service fees.

\* Totals include partial or no data for a period of the fiscal year due to the conversion of the Department's data base system to FACTS.

Note: Alabama's AR program is now administered by Catholic Social Services, Archdiocese of Mobile.

**TABLE 2**  
**NUMBER OF CASES RECEIVING FINANCIAL ASSISTANCE AND AVERAGE PAYMENTS BY CATEGORY**  
**OCTOBER 1, 2009 - SEPTEMBER 30, 2010**

MONTH	TOTAL		OLD AGE PENSIONS 1/		AID TO BLIND 1/		AID TO PERMANENTLY AND TOTALLY DISABLED 1/		FAMILY ASSISTANCE	
	Cases	Average Payment 2/	Cases	Average Payment 2/	Cases	Average Payment 2/	Cases	Average Payment 2/	Cases	Average Payment 2/
MONTHLY AVG. FOR YEAR .....	21,681	\$189.12	58	\$55.90	4	\$56.00	127	\$57.04	21,492	\$190.28
October 2009 .....	20,931	188.84	61	54.85	4	56.00	138	56.68	20,728	190.14
November .....	20,943	189.36	60	54.77	4	56.00	136	56.66	20,743	190.64
December .....	21,529	190.08	60	57.33	4	56.00	135	56.67	21,330	191.33
January 2010 .....	21,443	186.97	61	58.85	4	56.00	133	56.65	21,245	188.18
February .....	21,022	186.98	59	60.54	4	56.00	129	56.88	20,830	188.17
March .....	21,101	188.59	59	54.19	4	56.00	127	56.86	20,911	189.80
April .....	21,457	187.32	59	56.80	4	56.00	124	56.85	21,270	188.46
May .....	21,703	188.71	56	55.84	4	56.00	124	56.85	21,519	189.84
June .....	21,600	189.74	57	53.67	4	56.00	122	56.86	21,417	190.89
July .....	22,187	189.30	59	54.54	3	56.00	121	56.83	22,004	190.41
August .....	22,729	189.43	57	54.47	3	56.00	119	59.74	22,550	190.47
September .....	23,529	193.57	53	54.64	3	56.00	115	57.18	23,358	194.58

1/ State Supplementation for Old Age Pensions, Aid to Blind, and Aid to Permanently and Totally Disabled included personal care supplements for children and/or adults in foster homes licensed or approved by the Department of Human Resources.

2/ Not to be used to compute DHR financial obligation.

NOTE: In accordance with Public Law 92-603, a program of Supplemental Security Income (SSI) administered by the Social Security Administration was effective January 1, 1974, for the aged, blind, and disabled. Alabama has a program of supplementation for persons receiving less under SSI than under OAP, AB, and APTD. Data with reference to programs of supplementation as administered by the Department of Human Resources are given here in addition to data for other programs.

**TABLE 3**

**AID TO REFUGEES 1/**

**OCTOBER 1, 2009 - SEPTEMBER 30, 2010**

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The Aid to Refugee Program was mandated by the Refugee Act of 1980. Funded solely with Federal Funds, AR was administered by the Department of Human Resources in a manner similar to FA. Alabama's AR program is now administered by Catholic Social Services, Archdiocese of Mobile.

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**TABLE 4**

**NUMBER OF INDIVIDUALS CERTIFIED AS CURRENTLY ELIGIBLE FOR MEDICAL ASSISTANCE  
UNDER TITLE XIX BY THE DEPARTMENT OF HUMAN RESOURCES TO ALABAMA MEDICAID AGENCY**

**OCTOBER 1, 2009 - SEPTEMBER 30, 2010**

---

CATEGORY OF ELIGIBILITY	NUMBER OF INDIVIDUALS
MONTHLY AVERAGE FOR YEAR.....	2,766
Old Age Assistance .....	78
Aid to Blind .....	4
Medicaid for Low Income Families 1/ .....	0
Foster Care Maintenance Payments .....	1,456
Aid to Children in Foster Care .....	1,076
Aid to Permanently and Totally Disabled .....	152

---

1/ Administrative responsibility for this program has been transferred to the Alabama Medicaid Agency as of June 1, 2003.

TABLE 5

**NUMBER OF CASES RECEIVING FINANCIAL ASSISTANCE THROUGH COUNTY DEPARTMENTS AND AVERAGE  
AMOUNT OF MONTHLY ASSISTANCE PER CASE BY COUNTY**

**MONTHLY AVERAGE FOR FISCAL YEAR OCTOBER 1, 2009 - SEPTEMBER 30, 2010**

COUNTY	TOTAL		OLD AGE PENSIONS		AID TO BLIND		AID TO PERMANENTLY AND TOTALLY DISABLED		FAMILY ASSISTANCE	
	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/
MONTHLY AVG. FOR YEAR	21,681	\$189.12	58	\$55.90	4	\$56.00	127	\$57.04	21,492	\$190.28
Autauga .....	252	183.70	2	60.00	0	0.00	*	60.00	250	184.73
Baldwin .....	302	191.10	0	0.00	0	0.00	2	60.00	300	191.90
Barbour .....	180	178.86	4	56.00	0	0.00	0	0.00	176	181.71
Bibb .....	98	188.74	*	5.00	0	0.00	0	0.00	98	188.89
Blount .....	216	187.75	0	0.00	0	0.00	1	56.00	215	188.36
Bullock .....	124	190.97	0	0.00	0	0.00	3	58.67	121	194.26
Butler .....	157	187.52	0	0.00	0	0.00	0	0.00	157	187.52
Calhoun .....	609	189.40	4	52.04	0	0.00	7	54.93	598	191.99
Chambers .....	233	182.98	0	0.00	0	0.00	5	57.47	228	185.59
Cherokee .....	105	192.12	0	0.00	0	0.00	0	0.00	105	192.12
Chilton .....	203	190.83	*	60.00	1	56.00	1	81.25	201	192.17
Choctaw .....	45	169.53	2	57.91	0	0.00	0	0.00	43	174.51
Clarke .....	147	185.09	0	0.00	0	0.00	1	60.00	146	185.94
Clay .....	34	182.47	0	0.00	0	0.00	0	0.00	34	182.47
Cleburne .....	44	190.99	0	0.00	0	0.00	1	56.00	43	194.14
Coffee .....	112	172.97	2	56.00	0	0.00	4	56.00	106	179.05
Colbert .....	86	180.55	2	58.00	0	0.00	0	0.00	84	183.48
Conecuh .....	85	191.27	0	0.00	0	0.00	0	0.00	85	191.27
Coosa .....	46	175.48	0	0.00	0	0.00	1	4.00	45	179.26
Covington .....	119	174.73	3	57.33	0	0.00	1	56.00	115	178.22
Crenshaw .....	81	173.29	1	51.60	0	0.00	2	46.50	78	178.46
Cullman .....	171	190.57	0	0.00	0	0.00	1	60.00	170	191.34
Dale .....	234	184.96	0	0.00	0	0.00	0	0.00	234	184.96
Dallas .....	606	190.23	0	0.00	0	0.00	0	0.00	606	190.23
DeKalb .....	210	184.09	0	0.00	0	0.00	4	56.96	206	186.67
Elmore .....	208	174.86	0	0.00	0	0.00	2	60.00	206	175.93
Escambia .....	117	177.06	0	0.00	0	0.00	0	0.00	117	177.06
Etowah .....	222	177.42	2	56.00	1	56.00	8	58.50	211	183.66
Fayette .....	100	192.29	0	0.00	0	0.00	*	56.00	100	192.75
Franklin .....	136	181.34	0	0.00	0	0.00	1	56.00	135	181.96
Geneva .....	59	175.51	1	58.36	0	0.00	0	0.00	58	177.37
Greene .....	67	180.89	0	0.00	0	0.00	0	0.00	67	180.89
Hale .....	146	194.09	0	0.00	0	0.00	0	0.00	146	194.09
Henry .....	69	190.59	0	0.00	0	0.00	0	0.00	69	190.59
Houston .....	601	192.96	*	56.00	0	0.00	1	56.00	600	193.17
Jackson .....	134	178.60	3	56.00	0	0.00	2	58.67	129	182.37
Jefferson .....	4,074	192.43	1	62.64	2	56.00	18	57.56	4053	193.14
Lamar .....	77	191.05	1	56.00	0	0.00	2	37.50	74	197.02
Lauderdale .....	150	186.77	0	0.00	0	0.00	4	58.77	146	190.56
Lawrence .....	105	182.36	1	56.00	0	0.00	0	0.00	104	183.57
Lee .....	283	183.95	1	56.00	0	0.00	0	0.00	282	184.40
Limestone .....	190	185.67	0	0.00	0	0.00	0	0.00	190	185.67
Lowndes .....	124	190.96	0	0.00	0	0.00	2	59.43	122	193.49
Macon .....	221	194.42	0	0.00	0	0.00	0	0.00	221	194.42
Madison .....	950	190.56	2	60.00	0	0.00	0	0.00	948	190.76
Marengo .....	131	181.90	0	0.00	0	0.00	0	0.00	131	181.90
Marion .....	103	179.62	6	50.50	0	0.00	0	0.00	97	187.64
Marshall .....	184	185.99	0	38.50	0	0.00	0	0.00	184	186.12
Mobile .....	2,398	192.82	2	67.75	0	0.00	12	59.95	2384	193.64
Monroe .....	98	187.92	0	0.00	0	0.00	0	0.00	98	187.92
Montgomery .....	1,865	190.62	4	63.54	0	0.00	3	56.00	1858	191.15
Morgan .....	257	192.51	0	0.00	0	0.00	1	56.00	256	193.04
Perry .....	111	178.12	*	56.00	0	0.00	2	58.18	109	180.32
Pickens .....	138	187.58	0	0.00	0	0.00	5	57.60	133	192.47
Pike .....	220	184.21	1	21.00	0	0.00	6	46.96	213	188.89
Randolph .....	192	185.72	2	39.50	0	0.00	5	66.34	185	190.80
Russell .....	393	195.31	0	0.00	0	0.00	0	0.00	393	195.31
Saint Clair .....	305	186.30	0	0.00	0	0.00	2	58.00	303	187.15
Shelby .....	333	192.55	0	0.00	0	0.00	1	60.00	332	192.85
Sumter .....	171	178.79	0	0.00	0	0.00	1	56.00	170	179.51
Talladega .....	441	188.31	1	56.00	0	0.00	5	59.11	435	189.95
Tallapoosa .....	234	188.76	*	56.00	0	0.00	2	56.00	232	189.90
Tuscaloosa .....	1,032	191.51	*	17.00	0	0.00	2	58.00	1030	191.79
Walker .....	174	183.43	2	56.00	0	0.00	2	56.00	170	186.43
Washington .....	91	178.55	1	60.00	0	0.00	2	60.00	88	182.61
Wilcox .....	175	180.92	7	60.00	0	0.00	1	60.00	167	186.70
Winston .....	103	188.77	0	0.00	0	0.00	1	56.00	102	190.06

1/ Not to be used to compute DHR financial obligation.

\* Less than .5.

NOTE: In accordance with Public Law 92-603, a program of Supplemental Security Income (SSI) administered by the Social Security Administration was effective January 1, 1974, for the aged, blind, and disabled. Alabama has a program of supplementation for persons receiving less under SSI than under OAP, AB, and APDT. Data with reference to programs of supplementation as administered by the Department of Human Resources are given here in addition to data for other programs.

TABLE 6

**CASES APPROVED AS CATEGORICALLY RELATED AND  
ELIGIBLE FOR TITLE XIX BUT RECEIVING NO MONEY PAYMENT 1/**

**MONTHLY AVERAGE FOR FISCAL YEAR OCTOBER 1, 2009 - SEPTEMBER 30, 2010**

COUNTY	TOTAL	OLD AGE PENSIONS	AID TO BLIND	AID TO PERMANENTLY AND TOTALLY DISABLED
MONTHLY AVERAGE FOR YEAR	53	22	0	31
Autauga.....	0	0	0	0
Baldwin.....	1	0	0	1
Barbour.....	1	1	0	0
Bibb.....	0	0	0	0
Blount.....	0	0	0	0
Bullock.....	1	1	0	0
Butler.....	0	0	0	0
Calhoun.....	5	3	0	2
Chambers.....	0	0	0	0
Cherokee.....	0	0	0	0
Chilton.....	2	0	0	2
Choctaw.....	0	0	0	0
Clarke.....	0	0	0	0
Clay.....	0	0	0	0
Cleburne.....	1	*	0	1
Coffee.....	1	1	0	0
Colbert.....	0	0	0	0
Conecuh.....	1	1	0	0
Coosa.....	1	0	0	1
Covington.....	0	0	0	0
Crenshaw.....	2	1	0	1
Cullman.....	1	0	0	1
Dale.....	0	0	0	0
Dallas.....	0	0	0	0
DeKalb.....	1	0	0	1
Elmore.....	0	0	0	0
Escambia.....	0	0	0	0
Etowah.....	1	0	0	1
Fayette.....	0	0	0	0
Franklin.....	0	0	0	0
Geneva.....	0	0	0	0
Greene.....	0	0	0	0
Hale.....	0	0	0	0
Henry.....	0	0	0	0
Houston.....	1	0	0	1
Jackson.....	1	0	0	1
Jefferson.....	7	3	0	4
Lamar.....	1	0	0	1
Lauderdale.....	1	0	0	1
Lawrence.....	1	0	0	1
Lee.....	0	0	0	0
Limestone.....	0	0	0	0
Lowndes.....	0	0	0	0
Macon.....	0	0	0	0
Madison.....	0	0	0	0
Marengo.....	0	0	0	0
Marion.....	1	1	0	0
Marshall.....	0	0	0	0
Mobile.....	1	0	0	1
Monroe.....	0	0	0	0
Montgomery.....	1	0	0	1
Morgan.....	0	0	0	0
Perry.....	0	0	0	0
Pickens.....	0	0	0	0
Pike.....	2	1	0	1
Randolph.....	1	0	0	1
Russell.....	1	0	0	1
Saint Clair.....	0	0	0	0
Shelby.....	2	1	0	1
Sumter.....	0	0	0	0
Talladega.....	5	4	0	1
Tallapoosa.....	3	2	0	1
Tuscaloosa.....	0	0	0	0
Walker.....	1	*	0	1
Washington.....	0	0	0	0
Wilcox.....	4	2	0	2
Winston.....	0	0	0	0

1/ These Old Age Pensions, Aid to Blind, Aid to Permanently and Totally Disabled cases received no money payment but were certified to the Alabama Medicaid Agency as eligible for Title XIX - Medical Assistance Program.

\* Less than .5.

**TABLE 7**  
**REASONS FOR DENIAL - FAMILY ASSISTANCE CASES**  
**OCTOBER 1, 2009 - SEPTEMBER 30, 2010**

REASONS FOR DENIAL:	FAMILY ASSISTANCE CASES	
	Number	Percent
TOTAL APPLICATIONS DENIED	25,433	100.0%
No Eligible Child .....	850	3.3
Resources Exceed Limits .....	10	*
Income Exceeds Standards .....	5,957	23.4
Recipient Initiative .....	14,508	57.0
Failure to Comply with JOBS Program Procedures .....	703	2.8
Undocumented Alien .....	7	*
Nonresident .....	79	0.3
Time Limits .....	183	0.7
Failure to Comply with Applicant Job Search Registration .....	0	0.0
Felony Convictions, Fleeing Felons, Residency/Identity Fraud .....	2	*
Failure to Cooperate with Child Support .....	260	1.0
Failure to Comply with Child Support/JOBS Program Requirements .....	24	0.1
Failure to Meet Other Eligibility Requirements .....	310	1.2
Other Disposition:		
Application Withdrawn .....	2,468	9.7
Unable to Locate or Moved .....	72	0.3

\* Less than .05 percent.

**TABLE 8**  
**REASONS FOR OPENING - FAMILY ASSISTANCE CASES**  
**OCTOBER 1, 2009 - SEPTEMBER 30, 2010**

REASONS FOR OPENING:	FAMILY ASSISTANCE CASES	
	Number	Percent
TOTAL CASES OPENED	12,147	100.0%
FINANCIAL/MEDICAL AWARD REASONS:		
Absence of Parent/Spouse.....	8,712	71.7
Illness.....	92	0.8
Layoff or Discharge.....	752	6.2
Reduction or Termination of Contributions .....	35	0.3
Loss of or Reduction in Other Income.....	615	5.1
Exhaustion or Reduction of Assets to Meet Medical Care Costs.....	53	0.4
Exhaustion or Reduction of Assets to Meet Other Costs.....	342	2.8
Change in Policy.....	0	0.0
Increased Need for Medical Care.....	3	*
Increased Need for Other Requirements.....	33	0.3
One time restoration of benefits.....	2	*
Change in Payee.....	2	*
Transferred from Another Assistance Program .....	0	0.0
Received Aid in Another County/State.....	13	0.1
Death of Parent.....	6	*
Other.....	912	7.5
REINSTATED REASONS:		
Request for Fair Hearing.....	11	0.1
Reinstate - Administrative Reason.....	460	3.8
Reinstate - Other.....	104	1.0

\* Less than .05 percent.

**TABLE 9**  
**REASONS FOR CLOSING FAMILY ASSISTANCE CASES**  
**OCTOBER 1, 2009 - SEPTEMBER 30, 2010**

REASONS FOR CLOSING:	FAMILY ASSISTANCE CASES	
	Number	Percent
TOTAL CASES CLOSED	20,668	100.0%
No Longer Eligible Child .....	1,222	5.9
Resources Exceed Limits .....	0	0.0
Income Exceeds Requirements:		
Earnings Increased .....	2,623	12.7
Benefits or Pensions Increased .....	703	3.4
Support from Person Inside Home Increased .....	0	0.0
Support from Person Outside Home Increased .....	945	4.6
Requirements Reduced .....	158	0.8
Moved or Can Not Locate .....	1,126	5.4
Recipient Initiative .....	4,584	22.2
Failure to Meet Other Eligibility Requirements .....	41	0.2
Failure to Comply with JOBS Program Requirements.....	5,589	27.0
Failure to Comply with CHILD SUPPORT Program Requirements.....	2,868	13.9
Failure to Comply with CHILD SUPPORT/JOBS Program Requirements.....	366	1.8
Time Limits.....	443	2.1
Felony Conviction, Fleeing Felon & Residency/Identity Fraud.....	0	0.0

TABLE 10

**SOCIAL SERVICES IN COUNTY DEPARTMENTS**  
**OCTOBER 1, 2009 - SEPTEMBER 30, 2010**

COUNTY	NUMBER OF PRIMARY CLIENTS 1/
MONTHLY GRAND TOTAL AVERAGE.....	42,538 2/
MONTHLY COUNTY TOTAL AVERAGE.....	42,524
Autauga .....	270
Baldwin .....	759
Barbour .....	130
Bibb .....	68
Blount .....	268
Bullock .....	113
Butler .....	156
Calhoun .....	824
Chambers .....	188
Cherokee .....	132
Chilton .....	286
Choctaw .....	13
Clarke .....	168
Clay .....	80
Cleburne .....	223
Coffee .....	347
Colbert .....	282
Conecuh .....	110
Coosa .....	63
Covington .....	220
Crenshaw .....	114
Cullman .....	655
Dale .....	230
Dallas .....	522
DeKalb .....	360
Elmore .....	282
Escambia .....	165
Etowah .....	927
Fayette .....	55
Franklin .....	146
Geneva .....	153
Greene .....	43
Hale .....	57
Henry .....	111
Houston .....	1,168
Jackson .....	259
Jefferson .....	10,357
Lamar .....	78
Lauderdale .....	495
Lawrence .....	182
Lee .....	1,122
Limestone .....	353
Lowndes .....	119
Macon .....	323
Madison .....	2,281
Marengo .....	109
Marion .....	102
Marshall .....	696
Mobile .....	7,058
Monroe .....	237
Montgomery .....	3,119
Morgan .....	691
Perry .....	44
Pickens .....	83
Pike .....	251
Randolph .....	179
Russell .....	790
Saint Clair .....	438
Shelby .....	799
Sumter .....	83
Talladega .....	697
Tallapoosa .....	287
Tuscaloosa .....	1,193
Walker .....	242
Washington .....	53
Wilcox .....	46
Winston .....	70

1/ Based on open primary clients and foster care and adoption children on file for fiscal year 2010.

2/ Includes foster care and adoption children for State Office.

**TABLE 11**  
**CHILD DAY CARE**  
**OCTOBER 1, 2009 - SEPTEMBER 30, 2010**

MONTH	NUMBER OF CASES	AVERAGE PAYMENT PER CASE 1/
AVERAGE FOR YEAR .....	27,016	\$270.29
October 2009 .....	25,697	257.34
November .....	26,237	255.11
December .....	26,309	287.32
January 2010 .....	26,292	250.82
February .....	26,456	242.15
March .....	27,116	280.19
April .....	27,599	270.71
May .....	27,627	259.76
June .....	27,746	307.50
July .....	27,773	311.25
August .....	27,973	258.65
September .....	27,364	259.53

1/ Not to be used to compute DHR financial obligation.

**TABLE 12**  
**ADULT DAY CARE**  
**OCTOBER 1, 2009 - SEPTEMBER 30, 2010**

MONTH	NUMBER OF CASES	AVERAGE PAYMENT PER CASE 1/
AVERAGE FOR YEAR .....	376	\$436.30
October 2009 .....	384	433.72
November .....	385	440.97
December .....	361	433.88
January 2010 .....	378	445.97
February .....	373	433.27
March .....	380	433.75
April .....	374	441.79
May .....	375	435.77
June .....	377	434.43
July .....	374	432.56
August .....	375	437.80
September .....	371	431.45

1/ Not to be used to compute DHR financial obligation.

**TABLE 13**  
**ADULT FOSTER CARE 1/**  
**OCTOBER 1, 2009 - SEPTEMBER 30, 2010**

MONTH	NUMBER OF ADULTS	AVERAGE PAYMENT PER CASE 2/
AVERAGE FOR YEAR 3/.....	50	\$137.12
October 2009 .....	55	134.69
November .....	53	134.42
December .....	50	136.19
January 2010 .....	50	139.70
February .....	49	137.04
March .....	49	137.04
April .....	50	141.14
May .....	47	137.13
June .....	50	135.02
July .....	50	141.41
August .....	48	133.61
September .....	50	138.26

1/ Portions of Foster Care were paid through State Supplementation.

2/ Payments based on a rate of \$30.00 per month service fees made to the foster homes or \$110.00 per month for specialized foster care. Average payment should not be used to compute DHR financial obligation.

3/ During the fiscal year an additional \$324.00 was paid for 2 adults for emergency shelter care, which is a component of adult protective services.

**TABLE 14**  
**FOSTER CARE FOR CHILDREN**  
**OCTOBER 1, 2009 - SEPTEMBER 30, 2010**

MONTH	FOSTER CARE MAINTENANCE PAYMENTS					AID TO CHILDREN IN FOSTER CARE				
	Total Unduplicated					Total Unduplicated				
	Number of			Specialized	Number of			Specialized		
	Children Receiving	Board Payments		Service Fees 2/	Children Receiving	Board Payments		Service Fees 2/		
	Board Payments and/or Specialized	Number of	Average Per	Number of	Average Per	Board Payments and/or Specialized	Number of	Average Per	Number of	Average Per
Service Fees 1/	Children	Child 3/	Children	Child 3/	Service Fees 1/	Children	Child 3/	Children	Child	
AVERAGE FOR YEAR .....	1,593	1,593	\$411.46	20	\$48.22	2,173	2,095	\$405.23	31	\$49.34
October 2009 .....	1,408	1,408	419.31	23	50.00	2,414	2,414	398.34	34	47.54
November .....	1,425	1,425	414.29	23	49.57	2,400	2,400	397.30	34	47.76
December .....	1,466	1,466	408.08	24	42.64	2,293	2,293	399.44	29	48.05
January 2010 .....	1,502	1,502	414.59	20	49.17	2,226	2,239	395.47	25	51.13
February .....	1,553	1,553	410.36	19	49.39	2,145	2,145	392.15	25	55.67
March .....	1,613	1,613	409.66	18	45.19	2,079	2,079	394.69	26	49.53
April .....	1,683	1,683	410.78	17	52.35	2,050	2,050	388.96	28	48.61
May .....	1,773	1,773	413.52	18	47.87	1,952	1,952	395.40	36	44.91
June .....	1,657	1,657	410.75	16	50.15	2,152	1,909	432.70	38	53.16
July .....	1,681	1,681	413.51	19	49.56	2,129	1,891	429.93	33	51.67
August .....	1,699	1,699	405.12	23	44.78	2,150	1,909	420.57	34	45.20
September .....	1,661	1,661	408.91	19	50.00	2,090	1,854	429.43	29	50.92

1/ Includes children under State supervision.

2/ Average specialized service fee computed only for the handicapped children receiving such fee.

3/ Not to be used to compute DHR financial obligation.

TABLE 15

## CHILDREN UNDER CARE OF PUBLIC AND PRIVATE FACILITIES

CHILD CARE FACILITIES LICENSED OR APPROVED BY STATE DEPARTMENT OF HUMAN RESOURCES AND  
OTHER FACILITIES LICENSED OR OPERATING UNDER THE AUSPICES OF THE STATE DEPARTMENT OF  
YOUTH SERVICES OR OTHER DEPARTMENTS

SEPTEMBER 30, 2010

The State Department of Human Resources or its duly authorized agent is charged by law with the responsibility of licensing, approving, and issuing 6-month permits to child care care institutions, group homes, child placing agencies, day care centers, and day care homes.

Information is also given for facilities which are licensed or operated by the state Department of Youth Services and report to that department. The figures also include data for maternity homes and hospitals and for Partlow State School.

	NUMBER OF FACILITIES	NUMBER OF CHILDREN
<b>CHILD CARE FACILITIES LICENSED OR APPROVED BY STATE DHR:</b>		
Child Care Institutions .....	39	570
Group Homes .....	30	160
Emergency Shelters .....	6	9
Child Placing Agencies .....	37	638
Day Care Centers .....	1,133	N/A
<b>FACILITIES OPERATED BY THE DEPARTMENT OF YOUTH SERVICES:</b>		
Group Homes .....	4	18
Campuses .....	3	283
Community Placement/Supervision Program.....	0	0
HIT Programs - Autaugaville/Thomasville.....	2	73
<b>FACILITIES LICENSED BY THE DEPARTMENT OF YOUTH SERVICES:</b>		
Residential Care Facilities-Short Term .....	18	213
Detention Facilities .....	12	267
Residential Care Facilities-Long Term.....	8	76
Campuses .....	2	99
Camp Programs .....	4	13
HIT Programs .....	0	0
Wilderness Programs.....	4	113
Comprehensive Youth Service Centers .....	18	282
Short-Term Detention Centers.....	6	1

TABLE 16

## FOOD ASSISTANCE PROGRAM - ALABAMA DEPARTMENT OF HUMAN RESOURCES

OCTOBER 1, 2009 - SEPTEMBER 30, 2010

AVERAGE NUMBER OF HOUSEHOLDS AND PERSONS PARTICIPATING PER MONTH						
COUNTY	Households	Public	Non-Public	Total	Total	
		Assistance Recipients	Assistance Recipients	Recipients	Benefits Issued	
TOTAL	344,788	127,290	677,032	804,322	\$1,237,327,872.00	
Autauga .....	2,776	867	6,081	6,948		10,613,202.00
Baldwin .....	6,800	1,610	16,917	18,527		28,602,475.00
Barbour .....	2,429	1,040	4,924	5,964		9,086,609.00
Bibb .....	1,502	607	3,266	3,873		5,567,702.00
Blount .....	3,021	1,037	7,148	8,185		12,457,878.00
Bullock .....	1,146	599	2,231	2,830		4,169,711.00
Butler .....	2,175	886	4,207	5,093		7,306,229.00
Calhoun .....	9,921	3,566	19,641	23,207		36,893,167.00
Chambers .....	3,374	1,253	6,644	7,897		12,024,582.00
Cherokee .....	1,981	708	4,262	4,970		7,637,014.00
Chilton .....	3,658	1,154	8,052	9,206		14,359,863.00
Choctaw .....	1,412	503	2,678	3,181		4,732,778.00
Clarke .....	2,395	1,195	4,720	5,915		8,953,425.00
Clay .....	769	286	1,788	2,074		2,905,850.00
Cleburne .....	959	320	2,088	2,408		3,633,599.00
Coffee .....	2,218	714	5,040	5,754		8,390,138.00
Colbert .....	3,650	1,159	7,549	8,708		12,872,187.00
Conecuh .....	1,788	650	3,474	4,124		6,416,303.00
Coosa .....	825	291	1,657	1,948		2,794,383.00
Covington .....	3,106	933	6,678	7,611		11,442,629.00
Crenshaw .....	1,218	462	2,372	2,834		4,190,446.00
Cullman .....	4,295	1,403	9,543	10,946		15,954,501.00
Dale .....	4,130	1,540	8,270	9,810		14,725,809.00
Dallas .....	6,994	3,503	12,722	16,225		25,251,598.00
DeKalb .....	4,637	1,255	11,239	12,494		18,680,602.00
Elmore .....	4,158	1,411	9,156	10,567		15,959,456.00
Escambia .....	3,548	1,126	7,883	9,009		14,192,302.00
Etowah .....	7,021	2,209	14,453	16,662		24,588,714.00
Fayette .....	1,632	713	2,925	3,638		5,302,610.00
Franklin .....	2,521	827	5,335	6,162		9,370,280.00
Geneva .....	2,013	651	4,522	5,173		7,873,217.00
Greene .....	1,306	570	2,463	3,033		4,651,777.00
Hale .....	1,504	808	3,061	3,869		5,397,987.00
Henry .....	1,414	474	2,861	3,335		4,815,874.00
Houston .....	7,131	2,994	14,215	17,209		26,407,025.00
Jackson .....	3,432	1,061	7,744	8,805		13,026,606.00
Jefferson .....	47,181	18,853	85,397	104,250		165,454,262.00
Lamar .....	1,224	502	2,303	2,805		4,051,929.00
Lauderdale .....	5,253	1,605	10,958	12,563		18,493,314.00
Lawrence .....	2,365	838	4,979	5,817		8,488,903.00
Lee .....	6,317	1,827	13,736	15,563		23,890,405.00
Limestone .....	4,089	1,325	8,038	9,363		16,291,159.00
Lowndes .....	1,883	879	3,403	4,282		6,696,814.00
Macon .....	3,720	1,176	6,039	7,215		12,113,069.00
Madison .....	12,214	4,198	25,422	29,620		48,452,963.00
Marengo .....	2,235	1,078	4,038	5,116		7,343,925.00
Marion .....	2,564	857	5,370	6,227		9,078,169.00
Marshall .....	5,384	1,574	12,312	13,886		21,171,498.00
Mobile .....	36,758	12,203	76,542	88,745		142,643,043.00
Monroe .....	2,051	742	4,610	5,352		8,013,742.00
Montgomery .....	20,532	8,441	39,342	47,783		77,978,807.00
Morgan .....	6,048	1,692	13,281	14,973		23,230,707.00
Perry .....	2,039	928	3,584	4,512		6,800,689.00
Pickens .....	1,660	864	3,220	4,084		5,951,145.00
Pike .....	3,289	1,302	5,799	7,101		10,925,251.00
Randolph .....	2,251	810	4,904	5,714		8,617,198.00
Russell .....	5,350	1,893	11,478	13,371		21,729,244.00
St. Clair .....	4,472	1,471	9,981	11,452		17,524,719.00
Shelby .....	4,723	1,454	10,321	11,775		18,650,966.00
Sumter .....	2,061	1,003	3,462	4,465		6,662,369.00
Talladega .....	7,248	2,814	13,817	16,631		25,275,572.00
Tallapoosa .....	3,414	1,394	6,751	8,145		12,340,227.00
Tuscaloosa .....	10,800	4,886	20,826	25,712		38,890,637.00
Walker .....	4,218	1,400	9,367	10,767		16,709,005.00
Washington .....	1,431	516	2,862	3,378		5,044,851.00
Wilcox .....	2,204	1,213	3,760	4,973		7,511,859.00
Winston .....	1,527	659	3,320	3,979		5,610,102.00
AESAP .....	15,424	6,508	10,001	16,509		14,442,801.00

**TABLE 17.**  
**CHILD SUPPORT CASES AND COLLECTIONS**  
**OCTOBER 1, 2009 - SEPTEMBER 30, 2010**

MONTH	NUMBER OF CASES	TOTAL COLLECTIONS
<u>AVERAGE FOR YEAR</u>	<u>231,140</u>	<u>\$23,130,866.78</u>
October 2009 .....	230,054	23,015,663.95
November .....	230,128	22,073,266.02
December .....	229,941	24,868,368.74
January 2010 .....	230,943	19,770,057.21
February .....	230,568	21,905,606.24
March .....	231,213	24,869,032.95
April .....	231,468	24,137,098.45
May .....	231,278	21,424,259.25
June .....	231,079	24,774,738.18
July .....	231,530	23,325,900.85
August .....	232,127	23,914,505.63
September .....	233,364	23,491,903.85

TABLE 18.

## THE JOBS PROGRAM

OCTOBER 1, 2009 - SEPTEMBER 30, 2010

The Temporary Assistance for Needy Families (TANF) program, established by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA), required states to provide work and training services to recipients of Family Assistance (FA). Called JOBS in Alabama, the program emphasizes work activities and employment of recipients. Child care and other supportive services are available to JOBS participants. The Deficit Reduction Act of 2005 (DRA) made significant changes to TANF requiring states to operate a more intensive JOBS Program and drastically increased the documentation and tracking requirements.

MONTH	MANDATORY PARTICIPANTS	NONCOMPLIANT	EMPLOYED	ACTIVE IN WORK ACTIVITIES 1/
October 2009 .....	11,640	1,341	3,215	885
November .....	12,014	1,366	3,388	962
December .....	12,057	1,496	3,342	772
January 2010 .....	11,969	1,600	3,564	804
February .....	11,704	1,489	3,872	805
March .....	11,993	1,342	4,304	833
April .....	12,312	1,339	4,566	773
May .....	12,473	1,338	4,723	598
June .....	12,787	1,411	4,783	580
July .....	13,196	1,324	4,802	574
August .....	13,850	1,328	4,779	656
September .....	14,410	1,354	4,807	983

1/ Work Activities includes Community Employment, OJT placements, Job Search and Job Readiness activities, vocational education and high school or GED education for select individuals.

TABLE 19.

**SOCIAL SERVICES IN COUNTY DEPARTMENTS  
NUMBER OF ADULT ABUSE AND NEGLECT REPORTS**

**OCTOBER 1, 2009 - SEPTEMBER 30, 2010**

COUNTY	NUMBER OF ADULT ABUSE & NEGLECT REPORTS
MONTHLY AVERAGE NUMBER OF ABUSE & NEGLECT REPORTS.....	306
Autauga .....	0
Baldwin .....	5
Barbour .....	1
Bibb .....	2
Blount .....	2
Bullock .....	1
Butler .....	2
Calhoun .....	15
Chambers .....	2
Cherokee .....	2
Chilton .....	3
Choctaw .....	0
Clarke .....	1
Clay .....	1
Cleburne .....	1
Coffee .....	3
Colbert .....	8
Conecuh .....	1
Coosa .....	2
Covington .....	2
Crenshaw .....	1
Cullman .....	6
Dale .....	3
Dallas .....	6
DeKalb .....	8
Elmore .....	2
Escambia .....	1
Etowah .....	23
Fayette .....	1
Franklin .....	2
Geneva .....	3
Greene .....	1
Hale .....	1
Henry .....	1
Houston .....	13
Jackson .....	3
Jefferson .....	47
Lamar .....	2
Lauderdale .....	3
Lawrence .....	1
Lee .....	7
Limestone .....	4
Lowndes .....	1
Macon .....	3
Madison .....	14
Marengo .....	1
Marion .....	2
Marshall .....	11
Mobile .....	17
Monroe .....	1
Montgomery .....	17
Morgan .....	1
Perry .....	0
Pickens .....	2
Pike .....	2
Randolph .....	1
Russell .....	7
Saint Clair .....	7
Shelby .....	3
Sumter .....	1
Talladega .....	5
Tallapoosa .....	4
Tuscaloosa .....	5
Walker .....	4
Washington .....	2
Wilcox .....	1
Winston .....	1

TABLE 20.

**SOCIAL SERVICES IN COUNTY DEPARTMENTS  
AVERAGE NUMBER OF ADULT FOSTER CARE HOMES**

**OCTOBER 1, 2009 - SEPTEMBER 30, 2010**

COUNTY	NUMBER OF ADULT FOSTER CARE HOMES
MONTHLY AVERAGE NUMBER OF ADULT FOSTER CARE HOMES.....	96
Autauga .....	2
Baldwin .....	4
Barbour .....	0
Bibb .....	1
Blount .....	0
Bullock .....	2
Butler .....	3
Calhoun .....	2
Chambers .....	0
Cherokee .....	0
Chilton .....	0
Choctaw .....	0
Clarke .....	1
Clay .....	0
Cleburne .....	0
Coffee .....	8
Colbert .....	0
Conecuh .....	2
Coosa .....	0
Covington .....	1
Crenshaw .....	0
Cullman .....	0
Dale .....	0
Dallas .....	0
DeKalb .....	0
Elmore .....	1
Escambia .....	0
Etowah .....	5
Fayette .....	0
Franklin .....	0
Geneva .....	0
Greene .....	1
Hale .....	1
Henry .....	0
Houston .....	1
Jackson .....	0
Jefferson .....	4
Lamar .....	0
Lauderdale .....	1
Lawrence .....	1
Lee .....	4
Limestone .....	0
Lowndes .....	0
Macon .....	2
Madison .....	0
Marengo .....	0
Marion .....	0
Marshall .....	0
Mobile .....	21
Monroe .....	1
Montgomery .....	2
Morgan .....	4
Perry .....	3
Pickens .....	0
Pike .....	1
Randolph .....	1
Russell .....	4
Saint Clair .....	1
Shelby .....	0
Sumter .....	1
Talladega .....	5
Tallapoosa .....	0
Tuscaloosa .....	3
Walker .....	2
Washington .....	0
Wilcox .....	0
Winston .....	0

## DHR COUNTY DEPARTMENTS

With some exceptions, the programs and services of the Alabama Department of Human Resources are provided by or through the agency's 67 county departments of Human Resources. All DHR county departments have boards appointed by local governments. These County Boards of Human Resources are the hiring authority for the DHR County Director.

### AUTAUGA

Director: Onya Johnson  
203 North Court Street  
Prattville, AL 36067  
telephone: (334) 358-5000

### BALDWIN

Interim Director: Latonya Wells  
22259 Palmer Street  
Robertsdale, AL 36567  
telephone: (251) 945-2400

### BARBOUR

Interim Director: Stephanie McKnight  
Clayton Industrial Park  
276 Highway 239 South  
Clayton, AL 36016  
telephone: (334) 775-2000

### BIBB

Director: Karen H. Smith  
84 Library Street  
Centreville, AL 35042  
telephone: (205) 926-2900

### BLOUNT

Director: Marcia Parker  
415 5<sup>th</sup> Avenue East  
Oneonta, AL 35121  
telephone: (205) 274-5200

### BULLOCK

Director: Cherry Jones  
201 North Powell Street  
Union Springs, AL 36089  
telephone: (334) 738-0111

### BUTLER

Interim Director: Lesa Syler  
109 Caldwell Street  
Greenville, AL 36037  
telephone: (334) 382-4400

### CALHOUN

Director: Doug Heath  
801 Noble Street  
Anniston, AL 36202  
telephone: (256) 231-7500

### CHAMBERS

Director: Julia Ann Hyde  
410 9<sup>th</sup> Ave. SW  
LaFayette, AL 36862  
telephone: (334) 864-4000

### CHEROKEE

Director: Teresa Sauls  
202 Dean Buttram Sr. Avenue  
Centre, AL 35960  
telephone: (256) 927-1440

### CHILTON

Director: Marilyn Colson  
500 Airport Road  
Clanton, AL 35046  
telephone: (205) 280-2000

### CHOCTAW

Interim Director: Ellen Wallace  
1003 South Mulberry Avenue  
Butler, AL 36904  
telephone: (205) 459-9701

### CLARKE

Director: Lou Boykin  
22609 Highway 84  
Grove Hill, AL 36451  
telephone: (251) 275-7001

### CLAY

Director: Kay Robertson  
86930 Highway 9  
Lineville, AL 36266  
telephone: (256) 396-6800

### CLEBURNE

Director: Marsha Busby  
732 Oxford Street  
Heflin, AL 36264  
telephone: (256) 463-1700

### COFFEE

Director: Brandon Hardin  
3881 Salem Road  
Enterprise, AL 36330  
telephone: (334) 348-2000

### COLBERT

Director: Louise Taylor  
3105 George Wallace Blvd.  
Muscle Shoals, AL 35661  
telephone: (256) 314-4900

### CONECUH

Director: Rosa Mickles  
Highway 83 & I-65  
Evergreen, AL 36401  
telephone: (251) 578-3900

### **COOSA**

Interim Director: Terry Benton  
300 South Jackson Street  
Rockford, AL 35136  
telephone: (256) 377-2000

### **COVINGTON**

Director: Cathy Leverington  
1515 Martin Luther King Jr. Exp.  
Andalusia, AL 36420  
telephone: (334) 427-7900

### **CRENSHAW**

Director: Lesa Syler  
25 Hospital Drive  
Luverne, AL 36049  
telephone: (334) 335-7000

### **CULLMAN**

Director: Peggy Day  
1220 St. Joseph Street, NW  
Cullman, AL 35055  
telephone: (256) 737-5300

### **DALE**

Director: Judy Jochen  
513 Carroll Avenue  
Ozark, AL 36360  
telephone: (334) 445-4900

### **DALLAS**

Director: James Ware  
200 Samuel O. Moseley Drive  
Selma, AL 36702  
telephone: (334) 874-1400

### **DEKALB**

Director: Denise Raines  
2301 Briarwood Avenue, South  
Fort Payne, AL 35967  
telephone: (256) 844-2700

### **ELMORE**

Director: Cecelia Ball  
73932 Tallassee Highway  
Wetumpka, AL 36092  
telephone: (334) 514-3200

### **ESCAMBIA**

Director: Lynn Barnes  
326 Evergreen Avenue  
Brewton, AL 36427  
telephone: (251) 809-2000

### **ETOWAH**

Director: Jon Costa  
741 Forrest Avenue  
Gadsden, AL 35901  
telephone: (256) 549-4100

### **FAYETTE**

Director: Jason Cowart  
410 16th Street, NE  
Fayette, AL 35555  
telephone: (205) 932-1665

### **FRANKLIN**

Director: Jerry Groce  
737 Highway 48  
Russellville, AL 35653  
telephone: (256) 331-5900

### **GENEVA**

Director: Sue Hays  
617 South Commerce Street  
Geneva, AL 36340  
telephone: (334) 684-5800

### **GREENE**

Director: Wilson Morgan  
36 Park Street  
Eutaw, AL 35462  
telephone: (205) 372-5000

### **HALE**

Director: Sharon Jay  
906 Wheelan Street  
Greensboro, AL 36744  
telephone: (334) 624-5820

### **HENRY**

Director: Stephanie McKnight  
507 Kirkland Street  
Abbeville, AL 36310  
telephone: (334) 585-4100

### **HOUSTON**

Director: Mary Paulk  
1605 Ross Clark Circle, SE  
Dothan, AL 36301  
telephone: (334) 677-0400

### **JACKSON**

Director: Sheenia Little  
205 Liberty Lane  
Scottsboro, AL 35769  
telephone: (256) 574-0300

### **JEFFERSON**

Director: Amanda Rice  
1321 5th Avenue South  
Birmingham, AL 35202  
telephone: (205) 945-3700

### **LAMAR**

Director: Martha Trentham  
250 Springfield Road  
Vernon, AL 35592  
telephone: (205) 695-5000

### **LAUDERDALE**

Director: Cindy Bratcher  
424 Veterans Drive  
Florence, AL 35630  
telephone: (256) 765-4000

### **LAWRENCE**

Director: Tyron Newton  
13280 Alabama Hwy 157  
Moulton, AL 35650  
telephone: (256) 905-3100

### **LEE**

Director: Jan Burke  
1715 Corporate Drive  
Opelika, AL 36801  
telephone: (334) 737-1100

### **LIMESTONE**

Director: Caroline Page  
1007 West Market Street  
Athens, AL 35612  
telephone: (256) 216-6380

### **LOWNDES**

Director: Rachel Waters  
287 State Hwy. 97 South  
Hayneville, AL 36040  
telephone: (334) 548-3800

### **MACON**

Interim Director: Linda Buchanan  
404 North Main Street  
Tuskegee, AL 36083  
telephone: (334) 725-2100

### **MADISON**

Director: Drenda King  
2206 Oakwood Avenue, NW  
Huntsville, AL 35810  
telephone: (256) 535-4500

### **MARENGO**

Director: Ellen Wallace  
701 South Shiloh Street  
Linden, AL 36748  
telephone: (334) 295-2000

### **MARION**

Director: Bonnie Riley  
760 Industrial Park  
Hamilton, AL 35570  
telephone: (205) 921-6000

### **MARSHALL**

Director: Wayne Sellers  
1925 Gunter Avenue  
Guntersville, AL 35976  
telephone: (256) 582-7100

### **MOBILE**

Director: Rose Johnson  
3103 Airport Blvd.  
Mobile, AL 36603  
telephone: (251) 450-9100

### **MONROE**

Director: Voncile Jackson  
25 Legion Drive  
Monroeville, AL 36460  
telephone: (251) 743-5900

### **MONTGOMERY**

Director: Terry Benton  
3030 Mobile Highway  
Montgomery, AL 36108  
telephone: (334) 293-3100

### **MORGAN**

Director: Tonita Phipps  
507 14th Street, SE  
Decatur, AL 35602  
telephone: (256) 340-5840

### **PERRY**

Director: Alvin Reed  
1609 Highway 5 South  
Marion, AL 36756  
telephone: (334) 683-5500

### **PICKENS**

Interim Director: Diana McCampbell  
401 Tuscaloosa Avenue  
Carrollton, AL 35447  
telephone: (205) 367-1500

### **PIKE**

Director: Florence Mitchell  
717 South Three Notch St.  
Troy, AL 36081  
telephone: (334) 807-6120

### **RANDOLPH**

Interim Director: Marsha Busby  
865 Hillcrest Avenue  
Wedowee, AL 36278  
telephone: (256) 357-3000

### **RUSSELL**

Director: Wanda Martin  
1003 25th Avenue  
Phenix City, AL 36869  
telephone: (334) 214-5780

### **ST. CLAIR**

Director: Cherri Pilkington  
1310 Comer Avenue  
Pell City, AL 35125  
telephone: (205) 812-2100

### **SHELBY**

Interim Director: Trish Muscolino  
987 Highway 70  
Columbiana, AL 35051  
telephone: (205) 669-3000

### **SUMTER**

Director: Vanessa Patton  
108 West Main Street  
Livingston, AL 35470  
telephone: (205) 652-5000

### **TALLADEGA**

Director: Mary Ashcraft  
P. O. Drawer 539  
Talladega, AL 35161-0539  
telephone: (256) 761-6600

### **TALLAPOOSA**

Director: Marsha Hanks  
353 North Broadnax Street  
Dadeville, AL 36853  
telephone: (256) 825-2755

### **TUSCALOOSA**

Director: Judy Young  
3716 12th Avenue East  
Tuscaloosa, AL 35407  
telephone: (205) 554-1100

### **WALKER**

Director: Randy Redmill  
1901 Highway 78 East  
Jasper, AL 35501  
telephone: (205) 387-5400

### **WASHINGTON**

Director: Brenda Taylor  
14921 St. Stephens Avenue  
Chatom, AL 36518  
telephone: (251) 847-6100

### **WILCOX**

Director: John Lisenbe  
112 Water Street  
Camden, AL 36726  
telephone: (334) 682-1200

### **WINSTON**

Director: Dale Hendrix, Jr.  
991 Highway 33 North  
Double Springs, AL 35553  
telephone: (205) 489-1500









# State Office Directory

## Alabama

### Department of Human Resources

DHR INFORMATION .....242-1310  
FAX NUMBER FOR INFORMATION.....353-1115  
E-MAIL ADDRESS FOR INFORMATION .....communications@dhr.alabama.gov  
DHR Web site .....www.dhr.alabama.gov

COMMISSIONER .....NANCY T. BUCKNER 242-1160  
CHIEF OF STAFF/ETHICS OFFICER .....NANCY S. JINRIGHT 242-1160  
FISCAL & ADMINISTRATIVE SERVICES DEPUTY COMMISSIONER .....P. L. CORLEY 242-8395  
FAMILY RESOURCES DEPUTY COMMISSIONER .....TERRIE REID 242-9378  
FIELD ADMINISTRATION DEPUTY COMMISSIONER .....JAMES SLAUGHTER 353-1170  
CHILDREN AND FAMILY SERVICES DEPUTY COMMISSIONER.....CAROLYN B. LAPSLEY 353-3008

ADULT PROTECTIVE SERVICES.....DORIS BALL 242-1350  
ADMINISTRATIVE HEARINGS .....WILLIAM PRENDERGAST 242-1325  
INFORMATION SERVICES .....CHERI MARTIN 242-3244  
CHILD SUPPORT ENFORCEMENT .....FAYE NELSON 242-9300  
CHILD CARE SERVICES .....DEBBIE THOMAS 242-1425  
CIVIL RIGHTS/EQUAL EMPLOYMENT .....DESIREÉ JACKSON 242-1550  
ELECTRONIC BENEFITS TRANSFER .....JOHNNIE COX 242-1723  
TRAINING/FIELD ADMINISTRATION .....RICH MIDKIFF 242-9275  
EMERGENCY WELFARE SERVICES/EMPLOYEE SAFETY .....CHARLES JOHNSON 242-9275  
FAMILY SERVICES.....PAUL BUTLER 242-9500  
FAMILY ASSISTANCE(INTERIM) .....TERRIE REID 242-1773  
FINANCE.....CONITHA KING 242-9425  
FOOD ASSISTANCE .....MARY LOIS MONROE 242-1700  
GENERAL SERVICES .....LESTER THOMAS 409-6800  
PUBLIC INFORMATION .....BARRY SPEAR 242-1850  
LEGAL.....SHARON FICQUETTE 242-9330  
MANAGEMENT AND FISCAL ANALYSIS .....MIKE SALTER 242-3327  
PERSONNEL.....VERA WARREN 242-1780  
QUALITY CONTROL .....KAY PILGREEN 242-1450  
RESOURCE MANAGEMENT/UTILIZATION REVIEW .....SUSAN WARD 242-1650

*All offices listed above are located in Montgomery. The area code is 334.*



**50 Ripley Street  
Montgomery, Alabama 36104  
[www.dhr.alabama.gov](http://www.dhr.alabama.gov)**

